

An authorized
BMW Retailer

Bavaria BMW

18925 - Stony Plain Road, Edmonton, AB. T5S 2Y4
Telephone (780) 484-0000 Facsimile (780) 487-9981
Toll Free 1-800-488-2860

BMCS209163



BMCS20916



0101BMCS209163

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OUT

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR	Tag No. 290	Invoice Date 12/03/15	Invoice No. BMCS209163
	Labour Rate	License No.	Colour 77,166 BLACK SAPPH	Stock No. U15721
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Km 77,166	Delivery Date 01/03/11	Delivery Kms. 74,710
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 12/03/15	In Service Date 01/03/11
Residence Phone	Business Phone	Comments	MO: 77167	

LABOR & PARTS

J# 1 63BMZZ01 Lights UNITS: 0.50 TECH(S):296 INTERNAL

COMPLAINT: R&R HEAD LAMP BULB
CUSTOMER RPEORTS HEADLIGHT MALFUNCTION INDICATORE IS ON.
GOES ON INTERMITTENLY SINCE THE VEHICLE HAD BEEN PURCHASED,
CUSTOMER REPORTS BULB WILL GO ON AND OFF PLEASE CHECK AND
ADVISE
SEE EDWIN

CORRECTION: CONFIRMED DRL INTERMITEND ISSUE, INSPECTED WIRRING AND
HEADLIGHT. FOUND DRL BULB BURNT OUT. REPLACED AS
NESSESARY

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	07-11-9-906-503	BULB			INTERNAL
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 51BMZZ01 Body Equipment UNITS: 0.50 TECH(S):296 INTERNAL

COMPLAINT: EXTERIOR TRIM
customer came in on November 30th to get help wiht changing
license plate bjorn /edwin installed plate with 3 new screw
s but need to remove the 4 nutsert. new bolt is in cuop hol
DER PLEASE CHARGE TO SALES

CORRECTION: REMOVED STRIPPED BOLT FOR LICENSE PLATE, ISTALLED MATCHING
BOLT TO OTHER THREE, LICENSE PLATE IS SECURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
				JOB # 2 TOTAL PARTS		0.00
				JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3 71BM120012MA REPLACEMENT OIL CAP UNITS: 0.00 TECH(S):296 WARRANTY

COMPLAINT: REPLACEMENT OIL CAP INITIATIVE
CAUSE: REPLACEMENT OIL CAP INITIATIVE
CORRECTION: REPLACEMENT OIL CAP INITIATIVE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 3	1	11-12-2-414-443	CAP FOR OIL FILLER			WARRANTY
				JOB # 3 TOTAL PARTS		0.00
				JOB # 3 TOTAL LABOR & PARTS		0.00

MISC - CODE - DESCRIPTION - CONTROL NO -

JOB # A SSI SHOP SUPPLIES INTERNAL

TOTAL - MISC INTERNAL 0.00

COMMENTS -

WAITING
CHARGED TO USED CAR SALES AS PER EDWIN
DELETED OPERATION(S)
05BMZMOBILITY MOBILITY PRGM

TAX SUMMARY -

GST 0.00 R-882872542

"DRIVEN BY
PERFORMANCE"

**Service Department
Hours:**

Monday - Friday
7:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

Service Direct Phone:

(780) 702-1603

**Parts Department
Hours:**

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

All repairs performed using
BMW original parts are
warranted against defects in
material or workmanship for
a period of 24 months.
(Some exceptions apply,
please ask for details.)

**Thank you
for choosing
Bavaria BMW.**

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BMCS209163



BMCS209163



0101BMCS209163

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
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Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR	290	Tag No. 8058	Invoice Date 12/03/15	Invoice No. BMCS209163
	Labour Rate	License No.	Km 77,166	Colour BLACK SAPPH	Stock No. U15721
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR			Delivery Date 01/03/11	Delivery Kms. 74,710
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8			Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 12/03/15	In Service Date 01/03/11	
Residence Phone	Business Phone	Comments			

MO: 77167

TOTALS-----

 Thank you for choosing BAVARIA BMW for your service and repair needs, our mission is to provide our guests with world class service. We value your input and comments to allow our team to serve you better - once again. Thank you for your business and patronage.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

We will be contacting you following your service to ensure your complete satisfaction.
 Preferred method of contact:
 PHONE:
 EMAIL:
 TEXT:
 If you prefer to contact us please feel free to do so at 780-484-0000 or at service@bavariabmw.ca

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CUSTOMER SIGNATURE

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Bavaria BMW

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BMCS215980



BMCS215980



01011BMCS215980

G.S.T. Vendor # R882872542

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Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR	Tag No. 56	Invoice Date 06/24/16	Invoice No. BMCS215980
	Labour Rate	License No.	Colour 81,464 BLACK SAPPH	Stock No. U15721
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Km	Delivery Date 01/03/11	Delivery Kms. 74,710
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 06/23/16	In Service Date 01/03/11
Residence Phone	Comments			

MO: 81467

LABOR & PARTS -----
 J# 1 30BMZ500 * FOUR WHEEL ALIGNME UNITS: 2.00 TECH(S):900098 219.95
 COMPLAINT: COMPLETE FOUR WHEEL ALIGNMENT AND SUSPENSION CHECK
 ADDITIONAL CHARGES WILL APPLY FOR VEHICLES EQUIPED WITH:
 ACTIVE STEERING, REVERSE CAMERA, REAR STEERING, LANE
 DEPARTURE, NIGHT VISION, ACC RADAR CRUISE CONTROL.
 CORRECTION: PERFORMED 4 WHEEL ALIGNMENT AS REQUESTED. ADJUSTED ALL NEC.
 ANGLES. CENTERED STEERING WHEEL ON ALIGNMENT RACK. TEST
 DRIVE. GOOD.

JOB # 1 TOTAL LABOR & PARTS 219.95

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SS SHOP SUPPLIES 24.19
 TOTAL - MISC 24.19

COMMENTS-----
 SUBLET FROM MODERN AUTO BODY PO#30122-8

TAX SUMMARY-----
 GST 12.21 R-882872542

TOTALS-----

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 Preferred method of contact:
 PHONE:
 EMAIL:
 TEXT:
 If you prefer to contact us please feel free to do so at 780-484-0000 or at service@bavariabmw.ca

TOTAL INVOICE \$ 256.35

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 Saturday
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CUSTOMER SIGNATURE _____
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BMCS216079



BMCS216079



0101BMCS216079

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
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Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR	Tag No. 56	Invoice Date 07/04/16	Invoice No. BMCS216079
	Labour Rate	License No.	Km 81,467	Colour BLACK SAPPH
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Delivery Date 01/03/11	Stock No. U15721
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Delivery Kms. 74,710	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 06/27/16	In Service Date 01/03/11
Residence Phone	Comments			

MO: 81469

LABOR & PARTS-----
 J# 1 36BMZ WHEELS/TIRES UNITS: 1.60 TECH(S):296 INTERNAL
 COMPLAINT: AS PER HILLARY P. - REMOVE TYRES FROM VEHICLE AND M&B
 REMOVED TYRES ONTO LOOSE WHEELS IN BREEZEWAY (LABELLED) -
 ONCE MOUNTED AND BALANCED PLACE COMPLETED SET ON VEHICLE -
 GIVE HILLARY P IN CPO LOOSE RIMS AND RECYCLE WORN TYRES
 CORRECTION: 18" WHEELS PROVIDED INCORRECT AND TRIED, BUT RUB CALIPER.
 SALES SUPPLIED ALPINA 21" WHEELSET:
 PZERO NERO 285/30/ZR21 100Y
 PZERO 245/35/R21 96Y RUNFLAT
 INSTALLED WHEELS PROVIDED, NO KEY FOR CENTER CAPS PROVIDED.
 CENTER CAPS IN TRUNK OF VEHICLE, IF KEY IS PROVIDED CENTER
 CAPS CAN BE INSTALLED OR LOCKS CAN BE REPLACED IF KEY IS
 LOST. STACKED WHEELS FROM VEHICLE IN SHOP LABELED FOR BJORN
 JOB # 1 TOTAL LABOR & PARTS 0.00

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Saturday
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Saturday
9:00 A.M. - 1:00 P.M.

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Thank you for choosing Bavaria BMW.

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SSI SHOP SUPPLIES INTERNAL INTERNAL
 TOTAL - MISC 0.00

TAX SUMMARY-----
 GST 0.00 R-882872542

TOTALS-----

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 TEXT:
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 TOTAL LABOR... 0.00
 TOTAL PARTS... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE _____
***** DUPLICATE INVOICE *****

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BMCS221282



BMCS221282



0101IBMCS221282

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OUT

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR	Tag No. 900292	Invoice Date 11/29/16	Invoice No. BMCS221282
	Labour Rate	License No.	Colour BLACK SAPPH	Stock No. U15721
		Km 89,550	Delivery Date 01/03/11	Delivery Kms. 74,710
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8	Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 11/09/16	In Service Date 01/03/11
Business Phone	Comments			

M0: 89551

LABOR & PARTS-----
 J# 1 11BMZ100 * DIAGNOSE AND REPOR UNITS: 3.42 TECH(S):900108 **WARRANTY**

COMPLAINT: CHECK AND ADVISE CUSTOMER REPORTS THERE IS A LOUD WHINNING NOISE HEARD WHEN DRIVING. HE HAS NOTICED SINCE CHANGING HIS TIRES OVER TO WINTERS. THE FASTER HE GOES THE LOUDER IT GETS.
 CORRECTION: CONFIRMED LOUD HOWLING FROM REAR OF VEHICLE AFTER 30KMPH. COULD REPLICATE THE NOISE ON THE HOIST, FOUND THAT THE REAR DIFFERENTIAL IS REALLY LOUD. REMOVED A FLUID SAMPLE, VERY HIGH CONCENTRATION OF METAL PARTICLES AND SHAVINGS WERE IN THE SAMPLE. RECOMMEND REPLACING THE REAR DIFF. CONFIRMED WITH SHOP FOREMAN THAT THIS VEHICLE IS NOT DRIVABLE UNTIL THE DIFF IS REPAIRED. REPLACED REAR DIFFERENTIAL AND CONFIRMED REPAIR WITH ROAD TEST. FOUND NO LEAKS AFTER THE REPAIR.

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Saturday
9:00 A.M. - 1:00 P.M.

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Saturday
9:00 A.M. - 1:00 P.M.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	
JOB # 1	1	33-10-7-584-159	EXCHANGE FINAL DRIV		WARRANTY
JOB # 1	2	33-13-1-213-997	LOCK RING		WARRANTY
JOB # 1	1	33-13-7-555-749	ASSEMBLY RING		WARRANTY
		REAR DIFF			
JOB # 1	7	33-30-6-787-062	COMBINATION NUT		WARRANTY
JOB # 1	1	33-17-6-760-336	HEX BOLT WITH WASHE		WARRANTY
JOB # 1	2	07-11-9-906-460	HEX BOLT WITH WASHE		WARRANTY
JOB # 1	2	33-30-6-786-218	HEX BOLT WITH WASHE		WARRANTY
JOB # 1	2	07-11-9-906-287	SELF-LOCKING HEX NU		WARRANTY
JOB # 1	2	33-41-1-133-785	COLLAR NUT		WARRANTY
JOB # 1	2	07-11-9-907-031	HEX BOLT WITH WASHE		WARRANTY
		REAR DIFF HARDWARE			
JOB # 1	10	07-11-9-905-529	HEX BOLT WITH WASHE		WARRANTY
JOB # 1	3	26-11-8-607-971	TORX SCREW		WARRANTY
JOB # 1	-1	33-10-7-584-159	CORE RETURN		WARRANTY
JOB # 1	4	18-30-7-597-650	COLLAR NUT		WARRANTY
JOB # 1	2	18-30-7-577-959	GASKET RING		WARRANTY
			JOB # 1 TOTAL PARTS	0.00	
			JOB # 1 TOTAL LABOR & PARTS	0.00	

J# 2 77BMZ QUALITY CONTROL UNITS: TECH(S):900145 0.00
 COMPLAINT: HAVE BRYON INVOLVED AS PER BRYON REQUEST
 CORRECTION: QUALITY CONTROL CHECK PERFORMED.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	
			JOB # 2 TOTAL PARTS	0.00	
			JOB # 2 TOTAL LABOR & PARTS	0.00	

J# 3 36BMZ WHEELS/TIRES UNITS: 2.80 TECH(S):900108 **INTERNAL**
 COMPLAINT: PLEASE INSTALL FTMS THAT MARK HAS ORDERED IN PARTS. USED CAR SALES IS PAYING FOR THIS JOB AS THEY WERE MISSING WHEN CUSTOMER PURCHASED THE CAR. CUSTOMER IS SUPPOSED TO BE REIMBURSED FOR CENTER CAPS WOULD LIKE TOTAL COST REMOVED FROM BILL. CUSTOMER WILL PROVIDE INVOICE FROM EDMONTON BMW

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BMCS221282



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Terms

Cash	Cheque	Visa	M/C	AMEX	Debit
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OUT

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Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900292	Tag No. 2866	Invoice Date 11/29/16	Invoice No. BMCS221282
	Labour Rate	License No.	Colour BLACK SAPPH	Stock No. U15721
		Km 89,550	Delivery Date 01/03/11	Delivery Kms. 74,710
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		R.O. No. 11/09/16	In Service Date 01/03/11
Residence Phone	Business Phone	Comments	MO: 89551	

CORRECTION: INSTALLED TPMS SENSORS ONTO THE INSTALLED WHEELS. RESET THE TPMS AND CONFIRMED SYSTEM OPERATION. SET TIRES TO 41 PSI, TORQUED RIMS TO 140 NM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
				JOB # 3 TOTAL PARTS		0.00
				JOB # 3 TOTAL LABOR & PARTS		0.00

J# 4+05BMZMOBILITY MOBILITY PRGM UNITS: TECH(S):900060 WARRANTY
 COMPLAINT: MOBILITY PROGRAM
 CAUSE:
 CORRECTION: MOBILITY

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
				JOB # 4 TOTAL PARTS		0.00
				JOB # 4 TOTAL LABOR & PARTS		0.00

SUBLET - PO# - VEND INV# - INV. DATE - DESCRIPTION -
 JOB # 4 221282 11/30/16 MOBILITY WARRANTY
 TOTAL - SUBLET 0.00

MISC - CODE - DESCRIPTION - CONTROL NO -
 JOB # A SSI SHOP SUPPLIES INTERNAL INTERNAL
 TOTAL - MISC 0.00

COMMENTS -
 SHUTTLE WASH, PARTS WILL BE HERE NOV 14
 DELETED OPERATION(S) -
 09BMBB-OFS * LUBE, OIL AND FILT 05BMZRESET RESET SERV INDICATOR
 95BMZZBRS1 PERPETUAL ROADSIDE

TAX SUMMARY -
 GST 0.00 R-882872542

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G.S.T. Vendor # R882872542

Terms

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	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Delivery Date 01/03/11	Stock No. U15721
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Delivery Kms. 74,710	Production Date 09/01/10
	F.T.E. No.	P.O. No.	Selling Retailer No. BAVARIA BMW	In Service Date 01/03/11
Residence Phone	Business Phone	Comments	R.O. No. 11/09/16	

MO: 89551

TOTALS-----

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TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

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(780) 702-1603

**Parts Department
Hours:**

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

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**Thank you
for choosing
Bavaria BMW.**

CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****

An authorized BMW Retailer

Bavaria BMW

18925 - Stony Plain Road, Edmonton, AB. T5S 2Y4
 Telephone (780) 484-0000 Facsimile (780) 487-9981
 Toll Free 1-800-488-2860

BMCS223551



BMCS223551



0101BMCS223551

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

O U T

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900292	Tag No. 2600	Invoice Date 02/28/17	Invoice No. BMCS223551
	Labour Rate	License No.	Km 93,787	Colour BLACK SAPPH
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Delivery Date 01/03/11	Stock No. U15721
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Delivery Kms. 74,710	Production Date 09/01/10
	F.T.E. No.	P.O. No.	Selling Retailer No. BAVARIA BMW	In Service Date 01/03/11
Residence Phone	Business Phone	Comments	R.O. No. 01/13/17	

M0: 93812

LABOR & PARTS
 J# 1 11BMZ100 * DIAGNOSE AND REPOR UNITS: 36.67 TECH(S):295 1749.15
 SPLIT WARRANTY = % CUSTOMER = % WARRANTY

COMPLAINT: CHECK AND ADVISE CUSTOMER SMELLS RAW FUEL VEH WENT INTO LIMP MODE AND COMPLETELY DIED WILL NEED TO BE TOWED IN.
 CAUSE: REMOVED WIRING HARNESS, VALVE COVERS, TURBOCHARGERS. REMOVED SEIZED EXHAUST MANIFOLD NUTS. REMOVED MANIFOLDS, HEAT SHIELD INTAKE MANIFOLD AND SET TIMING. REMOVED ADJUSTERS AND BOTH CAMSHAFTS ON RIGHT CYL HEAD. REMOVED CYL HEAD. REMOVED VALVE SPRINGS. BEGAN ASSEMBLING NEW CYL HEAD WITH NEW VALVES AND VALVE SEALS. INSTALLED NEW HEAD. DUE TO REPAIRS TO RIGHT CYL HEAD, ALSO REPLACED VALVE SEALS AND PERFORMED CARBON BLAST ON LEFT HEAD TO KEEP ENGINE BALANCED. REINSTALLED ALL REMOVE COMPONENTS AND TORQUED ALL FASTENERS TO SPEC. REPLACED ALL NECESSARY O-RINGS AND GASKETS. REINSTALLED ENGINE. TOPPED UP ENGINE OIL, COOLANT, POWER STEERING AND AC WITH NEW DRYER. SCANNED VEHICLE AND CLEARED ENGINE ADAPTATIONS. INPUT NEW INJECTOR VALUES FOR NEW 1-4 INJECTORS. VEHICLE RUNS WELL. NO LEAKS FOUND AND ALL FLUIDS TO MAX. DUE TO ENGINE REMOVAL PERFORMED 4 WHEEL ALIGNMENT WITH FRONT AND REAR ADJUSTMENT. DUE TO NEW COMPONENTS AND OLD SOFTWARE, PROGRAMMED COMPLETE VEHICLE TO AVOID POTENTIAL SOFTWARE INSTABILITY. PERFORMED MULTIPLE EXTENDED ROAD TESTS AND NO ISSUES PRESENT.
 CORRECTION: NOTE: DUE TO EXTENSIVE REPAIR AND CONSEQUETIAL DAMAGE INJECTORS, AND SPARK PLUGS REPLACED. CONFIRMED ENGINE NO START AND FUEL SMELL IS PRESENT. CONNECTED BOOSTER PACK AND ADDED FUEL TO VEHICLE AND VEHICLE STARTED AND DROVE INTO SHOP. VEHICLE RAN EXTREMELY ROUGH. SCANNED VEHICLE AND CONNECTED BATTERY CHARGER. READ MULTIPLE FUEL AND MIXTURE FAULTS, AS WELL AS MULTIPLE FAULT CODES RELATING TO THE EXHAUSTED BATTERY. AT TIME OF SCAN, VEHICLE VOLTAGE WAS ONLY 3.5V. CUSTOMER HAS APPROVED REPLACEMENT OF BATTERY TO ENABLE FURTHER DIAG. INSTALLED NEW BATTERY AND REGISTERED. CLEARED FAULTS. STARTED VEHICLE AND SAW SMOKE FROM RIGHT FRONT OF ENGINE INSPECTED AND FOUND LARGE AMOUNTS OF BLOW BY SMOKE AT CYL 1. FOUND INJECTOR HOLD DOWN BOLT IS NOT STRAIGHT AND APPEARS TO HAVE BEEN CROSSTHREADED. WHEN VEHICLE IS RAN, INJECTOR CAN BE SEEN TO MOVE UP AND DOWN. DUE TO THIS FAILURE, VEHICLE WILL REQUIRE NEW CYLINDER HEAD BECAUSE HOLD DOWN THREADS ARE STRIPPED AND INJECTOR PORT LIKELY WORN OBLONG DUE TO MOVEMENT OF INJECTOR. REPAIR- REMOVED EXHAUST, FAN, WIRING HARNESS, COOLANT HOSES, RECOVERED AC, DRAINED OIL AND REMOVED COMPLETE ENGINE. REMOVED SEIZED UPPER CONTROL ARM TO REMOVED ENGINE

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PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1		11-12-7-600-477	CYLINDER HEAD	1829.88	1829.88	1829.88
			SPLIT WARRANTY =	% CUSTOMER =	%	%	WARRANTY
JOB # 1	1		11-12-7-567-765	CYLINDER HEAD GASKE	62.99	62.99	62.99
			SPLIT WARRANTY =	% CUSTOMER =	%	%	WARRANTY
JOB # 1	2		11-12-7-566-281	GASKET	6.55	6.55	13.10
			SPLIT WARRANTY =	% CUSTOMER =	%	%	WARRANTY

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0101BMCS223551

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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
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Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900292	Tag No. 2600	Invoice Date 02/28/17	Invoice No. BMCS223551
Labour Rate	License No.	Km 93,787	Colour BLACK SAPPH	Stock No. U15721
Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Delivery Date 01/03/11	Delivery Kms. 74,710		
Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8	Selling Retailer No. BAVARIA BMW	Production Date 09/01/10		
F.T.E. No.	P.O. No.	R.O. No. 01/13/17	In Service Date 01/03/11	
Residence Phone	Business Phone	Comments		

MO: 93812

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1	11-12-7-582-454	SET BOLT CYLINDER H	33.89	33.89	33.89
			CYLINDERS 1-4			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	4	11-36-7-564-346	CENTRAL SCREW	5.03	5.03	20.12
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-61-7-547-242	SET OF PROFILE GASK	23.06	23.06	46.12
			INTAKE MAN GSKTS			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-62-7-576-991	GASKET	8.55	8.55	17.10
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	16	11-62-7-576-992	HEX NUT WIHT FLANGE	2.61	2.61	41.71
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-62-7-614-095	EXHAUST MANIFOLD/CY	22.69	22.69	45.38
			EXT MAN GSKTS			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-36-8-605-123	SOLENOID VALVE (SOL	72.23	72.23	144.45
			VANOS SOLENOIDS			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	1	11-12-7-566-288	PROFILE-GASKET	17.79	17.79	17.79
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-12-7-566-290	GASKET	4.97	4.97	9.94
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	12-14-1-748-398	O-RING	2.62	2.62	5.23
			V/C GSKT 1-4			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	1	11-53-7-596-036	RETURN HOSE	44.10	44.10	44.10
			GERMANY			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	8	07-11-9-963-201	GASKET RING	1.03	1.03	8.21
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-15-1-726-339	HOSE CLAMP	1.92	1.92	3.85
			COOLANT HOSES			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	10	31-10-6-783-907	SCREW SELF-TAPPING	4.23	4.23	42.27
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	31-10-6-765-451	COMBINATION NUT	3.81	3.81	7.63
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	31-10-6-789-333	TORX SCREW	3.73	3.73	7.46
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	6	31-30-6-795-151	SCREW SELF-TAPPING	3.53	3.53	21.19
			CHASSIS BOLTS			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	4	13-53-8-616-079	INJECTOR	148.17	148.17	592.69
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	4	13-53-7-564-751	DECOUPLING ELEMENT	7.37	7.37	29.50
			INJ			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	13-64-7-598-000	BRACKET INJECTOR	9.40	9.40	18.80
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	13-53-7-581-066	HEX BOLT	9.05	9.05	18.10
			INJ H-DOWNS			
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY
JOB # 1	2	11-34-0-039-494	REPAIR KIT VALVE SE	34.65	34.65	69.30
			SPLIT WARRANTY = % CUSTOMER = %			WARRANTY

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BMCS223551



0101BMCS223551

G.S.T. Vendor # R882872542

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Cash	Cheque	Visa	M/C	AMEX	Debit	
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Customer No.	Advisor GENERAL ADVISOR	Tag No. 900292	Invoice Date 02/28/17	Invoice No. BMCS223551
Labour Rate	License No.	Km 93,787	Colour BLACK SAPPH	Stock No. J15721
Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Delivery Date 01/03/11	Delivery Kms. 74,710		
Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8	Selling Retailer No. BAVARIA BMW	Production Date 09/01/10		
F.T.E. No.	P.O. No.	R.O. No. 01/13/17	In Service Date 01/03/11	
Residence Phone	Business Phone	Comments		

MO: 93812

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST	PRICE-UNIT	PRICE-
JOB # 1	8	11-34-7-570-163	INTAKE VALVE		21.27	21.27
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	8	11-34-7-570-164	EXHAUST VALVE		23.72	23.72
		VALVES				189.77
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	2	11-65-7-620-508	SCREW CLAMP		10.57	10.57
		SPLIT WARRANTY =	% CUSTOMER =	%		21.13
JOB # 1	2	18-30-7-553-601	GASKET EXH.TURBOCHA		9.79	9.79
		SPLIT WARRANTY =	% CUSTOMER =	%		19.58
JOB # 1	4	18-30-7-597-650	COLLAR NUT		3.59	3.59
		SPLIT WARRANTY =	% CUSTOMER =	%		14.38
JOB # 1	2	18-30-7-577-959	GASKET RING		9.79	9.79
		EXT GSKTS				19.58
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	3	26-11-8-607-971	TORX SCREW		4.60	4.60
		SPLIT WARRANTY =	% CUSTOMER =	%		13.80
JOB # 1	3	26-12-7-536-563	SELF-LOCKING HEX NU		1.97	1.97
		REAR D/S BOLTS				5.90
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	2	11-65-7-620-507	SCREW CLAMP		6.84	6.84
		SPLIT WARRANTY =	% CUSTOMER =	%		13.69
JOB # 1	2	11-65-7-577-018	O-RING		3.12	3.12
		TBO GSKTS				6.24
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1	11-32-7-601-233	CAM FOLLOWER		23.87	23.87
		SPLIT WARRANTY =	% CUSTOMER =	%		23.87
JOB # 1	2	13-51-7-590-275	FILLISTER-HEAD SCRE		1.85	1.85
		HPP PUMP				3.69
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	2	64-50-8-375-741	GASKET RING		3.56	3.56
		SPLIT WARRANTY =	% CUSTOMER =	%		7.12
JOB # 1	2	64-53-8-375-742	GASKET RING		5.03	5.03
		SPLIT WARRANTY =	% CUSTOMER =	%		10.07
JOB # 1	1	64-50-9-237-857	DRIER INSERT		75.13	75.13
		SPLIT WARRANTY =	% CUSTOMER =	%		75.13
JOB # 1	10	83-19-9-415-966	REFRIGERANT 1/10L		0.52	0.52
		A/C HRDWRE				5.19
		SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1	11-53-7-577-015	RETURN HOSE		21.84	21.84
		SPLIT WARRANTY =	% CUSTOMER =	%		21.84
JOB # 1	1	32-41-6-788-696	O-RING		4.62	4.62
		SPLIT WARRANTY =	% CUSTOMER =	%		4.62
JOB # 1	4	34-11-6-772-117	HEX BOLT		4.42	4.42
		SPLIT WARRANTY =	% CUSTOMER =	%		17.66
JOB # 1	3	34-32-1-156-893	HOSE CLAMP		1.92	1.92
		SPLIT WARRANTY =	% CUSTOMER =	%		5.77
JOB # 1	1	11-53-1-726-298	CLAMP		2.93	2.93
		SPLIT WARRANTY =	% CUSTOMER =	%		2.93
JOB # 1	1	17-12-7-596-040	COOLANT HOSE		33.12	33.12
		SPLIT WARRANTY =	% CUSTOMER =	%		33.12
JOB # 1	1	11-65-7-577-016	OIL RETURN COVER		34.18	34.18
		SPLIT WARRANTY =	% CUSTOMER =	%		34.18
JOB # 1	3	07-11-9-963-129	GASKET RING		1.03	1.03
		SPLIT WARRANTY =	% CUSTOMER =	%		3.08
						WARRANTY

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	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Delivery Kms. 74,710	Production Date 09/01/10
	F.T.E. No.	P.O. No.	Selling Retailer No. BAVARIA BMW	In Service Date 01/03/11
Residence Phone	Business Phone	Comments		

MO: 93812

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1		11-12-7-566-289	PROFILE-GASKET	17.79	17.79	17.79
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	4		13-51-7-590-275	FILLISTER-HEAD SCRE	1.85	1.85	7.38
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	4		11-36-7-548-459	SET OF GASKETS	6.99	6.99	27.96
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	4		11-36-7-561-852	O-RING	5.63	5.63	22.50
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-963-041	GASKET RING	0.58	0.58	0.58
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	8		12-12-0-038-507	SPARK PLUG, HIGH PO	9.43	9.43	75.41
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-906-090	O-RING	3.74	3.74	3.74
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-906-276	O-RING	3.63	3.63	3.63
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		64-50-8-363-041	GASKET RING	4.46	4.46	4.46
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	4		07-11-9-963-072	GASKET RING	0.70	0.70	2.81
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	2		12-51-7-575-196	LAMBDA-PROBE BRACKE	11.12	11.12	22.24
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-904-527	HEX BOLT WITH WASHE	0.98	0.98	0.98
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-904-125	HEXAGON SCREW WITH	1.63	1.63	1.63
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		32-30-6-778-609	TORX BOLT	2.10	2.10	2.10
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-963-308	GASKET RING	1.31	1.31	1.31
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		64-50-8-374-959	GASKET RING	4.71	4.71	4.71
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	2		83-29-0-429-576	PENTOSIN DLRU..	8.05	8.05	16.10
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	95		83-21-2-296-489	5W30 LONGLIFE	0.28	0.28	26.79
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	3		51-16-1-881-149	EXPANDING RIVET	0.40	0.40	1.20
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-12-9-952-104	HOSE CLAMP	2.28	2.28	2.28
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1	1		07-11-9-904-371	HEX BOLT	0.72	0.72	0.72
			SPLIT WARRANTY =	% CUSTOMER =	%		WARRANTY
JOB # 1 TOTAL PARTS							4119.64
JOB # 1 TOTAL LABOR & PARTS							5868.79

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J# 2+61BMZ400 * BATTERY UNITS: 1.50 TECH(S):295 232.50
 COMPLAINT: REPLACE BATTERY
 CORRECTION: REPLACED AND REGISTERED NEW 12V BATTERY
 VEHICLE NOW STARTS NORMALLY

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2	1		61-21-2-353-812	EP BATTERY 92AH	338.60	338.60	338.60
ALL PARTS TAKEN!!!!							

**Thank you
for choosing
Bavaria BMW.**

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An authorized BMW Retailer

Bavaria BMW

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Telephone (780) 484-0000 Facsimile (780) 487-9981
Toll Free 1-800-488-2860

BMCS223551



BMCS223551



0101BMCS223551

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
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T**

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900292	Tag No. 2600	Invoice Date 02/28/17	Invoice No. BMCS223551
	Labour Rate	License No.	Colour BLACK SAPPH	Stock No. U15721
		Km 93,787	Delivery Date 01/03/11	Delivery Kms. 74,710
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		R.O. No. 01/13/17	In Service Date 01/03/11
Residence Phone	Business Phone	F.T.E. No.		P.O. No.
Comments				

MO: 93812

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2	-1	61-21-2-353-812	CORE RETURN	15.00	15.00	-15.00
				JOB # 2 TOTAL PARTS		323.60
				JOB # 2 TOTAL LABOR & PARTS		556.10

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SS	SHOP SUPPLIES		65.00
JOB # 1	GW7030			
TOTAL - MISC				65.00

COMMENTS-----
VEH TOWED IN

TAX SUMMARY-----
GST 324.49 R-882872542

TOTALS-----

*****	TOTAL LABOR....	1981.65
Thank you for choosing BAVARIA BMW for your service and repair needs, our mission is to provide our guests with world class service. We value your input and comments to allow our team to serve you better - once again. Thank you for your business and patronage.	TOTAL PARTS....	4443.24
*****	TOTAL SUBLET...	0.00
We will be contacting you following your service to ensure your complete satisfaction. Preferred method of contact:	TOTAL G.O.G....	0.00
PHONE:	TOTAL MISC CHG.	65.00
EMAIL:	TOTAL MISC DISC	0.00
TEXT:	TOTAL TAX.....	324.49
If you prefer to contact us please feel free to do so at 780-484-0000 or at service@bavariabmw.ca	TOTAL INVOICE \$	6814.38

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Service Department Hours:

Monday - Friday
7:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

Service Direct Phone:

(780) 702-1603

Parts Department Hours:

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

All repairs performed using BMW original parts are warranted against defects in material or workmanship for a period of 24 months. (Some exceptions apply, please ask for details.)

Thank you for choosing Bavaria BMW.

CUSTOMER SIGNATURE

***** D U P L I C A T E I N V O I C E *****

An authorized
BMW Retailer

Bavaria BMW

18925 - Stony Plain Road, Edmonton, AB. T5S 2Y4
Telephone (780) 484-0000 Facsimile (780) 487-9981
Toll Free 1-800-488-2860

BMCS232442



BMCS232442



0101BMCS232442

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
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T**

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900231	Tag No. 032	Invoice Date 09/19/17	Invoice No. BMCS232442
	Labour Rate	License No.	Km 93,813	Colour BLACK SAPPH
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Delivery Date 01/03/11	Delivery Kms. 74,710	Stock No. U15721
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8	Selling Retailer No. BAVARIA BMW	Production Date 09/01/10	
	F.T.E. No.	P.O. No.	R.O. No. 09/14/17	In Service Date 01/03/11

MO: 93907 REPRINT# 2

LABOR & PARTS

J# 1 91BMZ210 GOLD INSPECTION UNITS: 2.00 TECH(S):193 249.95
 COMPLAINT: COMPLETE A USED VEHICLE INSPECTION / SAFETY INSPECTION
 CAUSE:
 CORRECTION: COMPLETED GOLD VEHICLE INSPECTION. 41/41 PSI. FOLLOWING ITEMS REQUIRE ATTENTION:
 - FRONT BRAKES AT 4MM, REPLACEMENT DUE AT 3MM, RECOMMENDED.
 REAR BRAKES ARE AT 5MM.
 - ALL FOUR WINTER TIRES WORN DOWN TO 4MM, REPLACEMENT REQ. AT 3MM. RECOMMEND TIRE REPLACEMENT FOR UPCOMING WINTER SEASON.
 - RECOMMEND FULL BATTERY RECHARGE FOLLOWING EXTENDED PERIOD OF IMMOBILIZATION.
 - BRAKE FLUSH OVERDUE
 PROVIDED PQ AND SG.

JOB # 1 TOTAL LABOR & PARTS 249.95

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A SS SHOP SUPPLIES	27.49
JOB # 1 15L 15% LABOUR DISCOUNT-CARS	-37.49
TOTAL - MISC	-10.00

COMMENTS-----
 227802000199 heritage rewards 15%

TAX SUMMARY-----
 GST 12.00 R-882872542

Thank you for choosing BAVARIA BMW for your service and repair needs, our mission is to provide our guests with world class service. We value your input and comments to allow our team to serve you better - once again. Thank you for your business and patronage.	TOTAL LABOR.... 249.95
*****	TOTAL PARTS.... 0.00
*****	TOTAL SUBLET... 0.00
*****	TOTAL G.O.G... 0.00
*****	TOTAL MISC CHG. 27.49
*****	TOTAL MISC DISC -37.49
*****	TOTAL TAX..... 12.00

TOTAL INVOICE \$ 251.95

We will be contacting you following your service to ensure your complete satisfaction.
 Preferred method of contact:
 PHONE:
 EMAIL:
 TEXT:
 If you prefer to contact us please feel free to do so at 780-484-0000 or at service@bavariabmw.ca

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 Saturday
 9:00 A.M. - 1:00 P.M.

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(780) 702-1603

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 Saturday
 9:00 A.M. - 1:00 P.M.

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Thank you for choosing Bavaria BMW.

CUSTOMER SIGNATURE

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Bavaria BMW

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Telephone (780) 484-0000 Facsimile (780) 487-9981
Toll Free 1-800-488-2860

BMCS243381



BMCS243381



0101BMCS243381

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OUT

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor JACQUELINE	Tag No. 4015	Invoice Date 07/19/18	Invoice No. BMCS243381
	Labour Rate	License No.	Colour BLACK SAPPH	Stock No. U15721
		Km 94,144	Delivery Date 01/03/11	Delivery Kms. 74,710
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8	Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 07/18/18	In Service Date 01/03/11
Residence Phone	Business Phone	Comments		

MO: 94148

LABOR & PARTS

J# 1 11BMZ ENGINE UNITS: 0.75 TECH(S):900249 WARRANTY

COMPLAINT: REPLACE ATL AUXILIARY COOLANT PUMP
DC# 0011730400

CORRECTION: REMOVED AND REPLACED AUX COOLANT PUMP AS PER RECALL 11 81
18RC
DC 00 11 73 04 00
REMOVED AND REPLACED PUMP ASSEMBLY
LO 00 66 073
9 FRU F01 ALPINA

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	11-51-7-629-917	AUXILIARY WATER PUM			WARRANTY
JOB # 1	2	11-15-1-726-339	HOSE CLAMP			WARRANTY
JOB # 1	60	83-51-9-415-964	1/10L A/FREEZE			WARRANTY
				JOB # 1 TOTAL PARTS		0.00
				JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 05BMZMOBILITY MOBILITY PRGM UNITS: 0.00 TECH(S):900060 WARRANTY

COMPLAINT: MOBILITY PROGRAM
CAUSE: MOBILITY
CORRECTION: MOBILITY SUPPLIED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS		0.00
				JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3+05BMZDECLINE DECLINE UNITS: 0.00 TECH(S):900060 0.00

COMPLAINT: INFORMED CUSTOMER THAT THE BRAKE FLUID FLUSH AND MICRO
FILTER ARE SHOWING DUE. CUSTOMER HAS DECLINED THE WORK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS		0.00
				JOB # 3 TOTAL LABOR & PARTS		0.00

COMMENTS
WASH
DELETED OPERATION(S)
11BMZ100 * DIAGNOSE AND REPOR

TAX SUMMARY
GST 0.00 R-882872542

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Saturday
9:00 A.M. - 1:00 P.M.

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(780) 702-1603

**Parts Department
Hours:**

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

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BMW original parts are
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(Some exceptions apply,
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Thank you
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BMCS243381



BMCS243381



0101BMCS243381

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**O
U
T**

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor JACQUELINE	900092	Tag No. 4015	Invoice Date 07/19/18	Invoice No. BMCS243381
	Labour Rate	License No.	Km 94,144	Colour BLACK SAPPH	Stock No. U15721
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR			Delivery Date 01/03/11	Delivery Kms. 74,710
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8			Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
Residence Phone	F.T.E. No.		P.O. No.	R.O. No. 07/18/18	In Service Date 01/03/11
Business Phone	Comments				

MO: 94148

TOTALS-----

Thank you for choosing BAVARIA BMW for your service and repair needs, our mission is to provide our guests with world class service. We value your input and comments to allow our team to serve you better - once again. Thank you for your business and patronage.

We will be contacting you following your service to ensure your complete satisfaction.
Preferred method of contact:
PHONE:
EMAIL:
TEXT:
If you prefer to contact us please feel free to do so at 780-484-0000 or at service@bavariabmw.ca

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

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Service Department Hours:

Monday - Friday
7:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

Service Direct Phone:

(780) 702-1603

Parts Department Hours:

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

All repairs performed using BMW original parts are warranted against defects in material or workmanship for a period of 24 months.
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Thank you for choosing Bavaria BMW.

CUSTOMER SIGNATURE

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Bavaria BMW

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Telephone (780) 484-0000 Facsimile (780) 487-9981
Toll Free 1-800-488-2860

BMCS266152



BMCS26615



0101BMCS266152

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	<input type="checkbox"/>
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OUT

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900446	Tag No. 3418	Invoice Date 05/27/20	Invoice No. BMCS266152
	Labour Rate	License No.	Colour BLACK SAPPH	Stock No. U15721
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR	Km 101,486	Delivery Date 01/03/11	Delivery Kms. 74,710
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Selling Retailer No. BAVARIA BMW	Production Date 09/01/10
	F.T.E. No.	P.O. No.	R.O. No. 05/27/20	In Service Date 01/03/11
Residence Phone	Business Phone	Comments		

MO: 101489

LABOR & PARTS

J# 1 11BMZ ENGINE UNITS: 0.50 TECH(S):900339 82.50

COMPLAINT: CHECK AND ADVISE FOR CHECK ENGINE LIGHT IS ON, NOTICED AFTER GAS CAP WAS NOT TIGHTENED, RE-TIGHTENED AND LIGHT IS STILL ON. \$247.50+TAX

CORRECTION: CONNECTED VEHICLE TO CHARGER AND SCANNED. MULTIPLE FAULT CODES STORED. ONLY FAULT THAT WOULD CAUSE MIL LIGHT ILLUMINATION IS FUEL VENT SYSTEM LEAK GREATER THAN ONE MM. SMOKE TESTED GAS TANK AND FOUND NO FAULTS. CLEARED FAULT CODES AND STARTED SEVERAL TIMES. FAULT DID NOT RETURN. CUSTOMER TO MONITOR

JOB # 1 TOTAL LABOR & PARTS 82.50

J# 2 10BMZ001 LATE FEE UNITS: 0.00 TECH(S):900060 0.00

COMPLAINT: It is the Guest(s) responsibility to have all outstanding bill(s) paid and vehicle(s) removed from Bavaria BMW's lot within 48 hours of being notified their vehicle is finished. Failure to comply will result in a continuous charge of \$40.00/day until all charges have been paid and vehicle has been removed. All vehicles are subject to this fee unless other arrangements have been agreed upon with your advisor and/or the Service Manager.

CAUSE: .

CORRECTION: .

JOB # 2 TOTAL LABOR & PARTS 0.00

COMMENTS
WAITER

TAX SUMMARY
GST 4.13 R-882872542

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**Service Department
Hours:**

Monday - Friday
7:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

Service Direct Phone:

(780) 702-1603

**Parts Department
Hours:**

Monday - Friday
8:30 A.M. - 5:30 P.M.
Saturday
9:00 A.M. - 1:00 P.M.

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**Thank you
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 Toll Free 1-800-488-2860

BMCS266152



BMCS266152



0101BMCS266152

G.S.T. Vendor # R882872542

Terms

Cash	Cheque	Visa	M/C	AMEX	Debit	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

O U T

Indebtedness is hereby acknowledged in the sum of \$ _____ being all of the balance owing for repairs, parts, & accessories described in this work order.

Date _____ Signature _____

Customer No.	Advisor GENERAL ADVISOR 900446	Tag No. 3418	Invoice Date 05/27/20	Invoice No. BMCS266152
	Labour Rate	License No.	Km 101,486	Colour BLACK SAPPH
	Year/Make/Model 11/BMW/ALPINA B7 XDRIV/ALPINA B7 XDR		Delivery Date 01/03/11	Stock No. U15721
	Vehicle Id. No. W B A K C 6 C 5 9 B C 4 4 7 4 1 8		Delivery Kms. 74,710	Production Date 09/01/10
	F.T.E. No.	P.O. No.	Selling Retailer No. BAVARIA BMW	In Service Date 01/03/11
Residence Phone	Business Phone	Comments	05/27/20	01/03/11

MO: 101489

TOTALS-----

 Thank you for choosing BAVARIA BMW for your service and repair needs, our mission is to provide our guests with world class service. We value your input and comments to allow our team to serve you better - once again. Thank you for your business and patronage.

TOTAL LABOR....	82.50
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.13

TOTAL INVOICE \$ 86.63

We will be contacting you following your service to ensure your complete stisfaction.
 Preferred method of contact:
 PHONE:
 EMAIL:
 TEXT:
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 9:00 A.M. - 1:00 P.M.

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CUSTOMER SIGNATURE

***** DUPLICATE INVOICE *****