# **Brian Jessel BMW**

BMCSE



G		4	CELL .	
		dged in the sum of \$ escribed in this work orde		of the balance owing
Advisor RYAN MCGILLIS	066	Tag No. 1692	Invoice Date 06/06/07	Invoice No. BMCS87462
Labour Rate Licen		20,311	Colour	Stock No. B60380
Year/Make/Model 06/BMW/760LI/	760LI		Delivery Date 11/02/05	Delivery Kms.
Vehicle id. No.  W B A H N O 3		98283	Selling Retailer No. 10102	Production Date 08/01/05
F.T.E. No.	P.O. No.		R.O. Date 05/25/07	In Service Date 11/02/05
Comments			мо: 20311	
JOB# 1 CHARGES	42	57.00	<b>Service Dep Hour</b> Monday - S 8:00 A.M 5 (604) 222	<b>S:</b> aturday :30 P.M.
JOB# 1 TOTALS	LABOR SUBLET	57.00 435.00	Parts Departs Houi	<b>'S:</b> saturday
LABOR	ION	119.95	(604) 222 Service Dire (604) 222	ect Phone 2-8806
JOB# 2 TOTALS	LABOR	119.95	1-800-66	
JOB# 2 JOURNAL PREFIX BMCS	JOB# 2 TOTAL	119.95	Switch	board
MISCCODEDESCRIPTIONCONT JOB # A SS SHOP SUPPLIES	ROL NO	14.16	(604) 222	
COMMENTS COMMEN	TOTAL - MISC	14.16	All repairs perform BMW original parawarranted agains material or workraperiod of 2 years	rts are at defects in manship for
14-BMW (10.03) Copyright © 1999 Reynolds and Reynolds			Thank you for choosing <b>Brian Jessel</b>	BMW
PAGE 1 OF 2 CUSTOMER COPY [CONT	INUED ON NEXT P	AGE] 02:39pm	l	

# **Brian Jessel BMW**

**BMCS76449** 



							CELL: 77	8-688-1659	
Cash Che	<b>G.S.T. Vendor # R100640366</b> que Visa M/C Amex Debit	•				dged in the sum of \$ escribed in this work orde		of the balance owing	
Terms		7   7							
		dvisor	Date		Signature	Tag No.	Invoice Date	Invoice No.	
		YAN MCG		ense No.	066	373	10/26/06 Colour	BMCS76449 Stock No.	
		114.00		03DMJ		10,937	BLACK SAPPH	в60380	
		ear/Make/Model 06/BMW/7	60LI/	760LI			Delivery Date 11/02/05	Delivery Kms.	
		ehicle Id. No.	N 0	3 5 1	6 D D	98283	Selling Retailer No.	Production Date 08/01/05	
		.T.E. No.			P.O. No.		R.O. Date 10/26/06	In Service Date 11/02/05	
	C	omments			10937				
TOTALS									
<pre>* with applicable priv * Brian Jessel BMW"s F * important to us. Ask</pre>	nformation is collected in ac acy legislation and is govern rivacy Policy. Your Privacy us if you would like more in F OUR STAFF FOR CHOOSING US!	ned by is		TOTAL LA TOTAL PA TOTAL SU TOTAL G. TOTAL MI TOTAL MI TOTAL TA	RTS BLET O.G SC CHG. SC DISC X	0.00 0.00 0.00 0.00 0.00 0.00 0.00	Service De Houi Monday - S 8:00 A.M S	S: Saturday 5:30 P.M.	
			Т	OTAL II	NVOIC	≣\$ 0.00	(604) 222-8806		
CUSTOMER SIGNAT	URE					Parts Dep Hou Monday - 9 8:00 A.M (604) 222	<b>rs:</b> Saturday 5:30 P.M.		
							Service Dir (604) 22 Toll I	2-8806 <b>Free</b>	
							1-800-66 <b>Switch</b> (604) 22	board	
							All repairs perfor BMW original pa warranted agains material or work a period of 2 year	rts are st defects in manship for	
							Thank you for choosing <b>Brian Jesse</b>	I BMW	
PAGE 2 OF 2	CUSTOMER COPY			[ END (	OF INVOL	CE ]10:56am			

### **Brian Jessel BMW**



					CELL: 77	8-688-1659
Cash Cheque	S.T. Vendor # R100640366    Visa   M/C   Amex   Debit		dness is hereby acknowled	dged in the sum of \$	being all	of the balance owing
Terms Cash Cheque	VISA IVIIC ATTEX DEDIT					
	Advis	- Date	Signature _	Tag No.	Invoice Date	Invoice No.
		AN MCGILLI		373	10/26/06 Colour	BMCS76449 Stock No.
		14.00 Make/Model	OO3DMJ	10,937	BLACK SAPPH Delivery Date	B60380 Delivery Kms.
		6/BMW/760L] Sile Id. No.	760LI		11/02/05 Selling Retailer No.	15
			3 5 1 6 D D	98283	Selling Retailer No.  10102	Production Date 08/01/05
	F.T.E	. No.	P.O. No.		R.O. Date 10/26/06	In Service Date 11/02/05
	Com	ments		٨	40: 10937	1 == 7 = 7 = 7
IOR# 1 CHARGES					0. 10557	
LABOR	W OIL SERVICE UNITS:			WARRANTY	Service De	
The second second	RDESCRIPTION 2-7-542-021 SET 0IL-F A 1-0-017-866 5W30 BMW BU		TOTAL - PARTS	WARRANTY WARRANTY 0.00	Hour Monday - S 8:00 A.M 5 (604) 222	aturday 5:30 P.M.
	JOB# 1 JOURN			0.00	Parts Dep Hou	
LABOR	TTLE SERVICE UNITS:				Monday - 9 8:00 A.M	Saturday 5:30 P.M.
JOB# 2 TOTALS					(604) 222	2-8807
				0.00	<b>Service Dir</b> (604) 22	
J# 3 10BMZ MAIN	NTENANCE UNITS: ING ON LONG DRIVE PLS CHECK R CAR-OK	TECH(S):18		0.00	<b>Toll F</b> 1-800-66	
JOB# 3 TOTALS					Switch	board
	JOB# 3 JOURN	IAL PREFIX BMG	CS JOB# 3 TOTAL	0.00	(604) 22	
BKD BY JS					All repairs perfor BMW original pa warranted agains material or work	rts are st defects in
					a period of 2 year	•
					Thank you for choosing <b>Brian Jesse</b>	I BMW
TAX SUMMARYPST 0.00 774164	CUSTOMER COPY	[CC	ONTINUED ON NEXT P	AGE] 10:56am		

PAGE 3 OF 3

**CUSTOMER COPY** 

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



0404	

	IBMCS156819									CELL	778-888-271
Terms Cas	G.S.T. Vendor # R100640366  Cheque Visa M/C Amex Debi	it 📗	O U T		ess is hereby parts, & acce	essories (				being all	of the balance owing
Customer No.		Advisor ALEX	Star David	JTLER		ignature 009	75 Tag N	No. 73	381	109/16/10	Invoice No. BMCS156819
		Labour Rate			nse No. 4MAM		Km		,833	Colour BLACK SAPPH	Stock No. 380
		Year/Make/ 06/B	Model 7	760LI/			L		,	Delivery Date 11/02/05	Delivery Kms. 15
		Vehicle Id. W B	A H	N 0 3	5 1 6	D D	9 8	3 2	8 3	Selling Retailer No.	Production Date 08/01/05
						P. O. No	).			09/16/10	In Service Date 11/02/05
		Comments								MO: 4483	
* with applicable * Brian Jessel Bk * important to us * THANK YOU FROM * * *************** * CASH [ ] VI * CHARGE [ ] Ch	SA [ ] *  * HEQUE [ ] *  * ST/CRD [ ] *  * MEX [ ] *  **********	governed l vacy is ore infor	dance by mation	n	TOTAL LAI TOTAL SUI TOTAL G.I TOTAL MIS TOTAL TAI TOTAL TAI	RTS BLET D.G SC CHG SC DIS		1	507.20 857.32 0.00 0.00 41.95 0.00 120.78	Service De Hou Monday - 8:00 A.M (604) 22:  Parts Dep Hou Monday - 8:00 A.M (604) 22:  Service Dire (604) 22:  Toll F 1-800-66  Switchl (604) 22:  All repairs perfor BMW original pawarranted agains material or works a period of 2 year Thank you for choosing Brian Jesse	Saturday 5:30 P.M. 2-8806  Dartment Irs: Saturday 5:30 P.M. 2-8807  Ect Phone 2-8806  Free 65-3375  board 2-7788  Fined using larts are st defects in manship for ars.

[ END OF INVOICE ] 03:57pm

PAGE 2 OF 3

**CUSTOMER COPY** 

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



0101IBMCS156819 CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$\_\_\_\_\_\_
for repairs, parts, & accessories described in this work order. being all of the balance owing Cheque Visa M/C Amey Dehit **Terms** T Date Signature 7381 09/16/10 BMCS156819 ALEX PAUTLER 0095 Labour Rate 054MAM BLACK SAPPH 860380 44.833 Delivery Kms. 06/BMW/760LI/760LI 11702/05 15 W B A H N O 3 5 1 6 D D 9 8 2 8 3 °08/01/05 Selling Retailer No. 09716/10 11/02/05 MO: 44833 J# 4 10BMZZQC/CHECK QC CHECK UNITS: 0.00 TECH(S):S999 COMPLAINT: PERFORM QC CHECK 0.00 CHECK AND TOP UP ALL FLUIDS **Service Department** CHECK AND ADJUST TIRE PSI/TORQUE Hours: CORRECTION: PERFORMED QC CHECK Monday - Saturday JOB# 4 TOTALS-----8:00 A.M. - 5:30 P.M. JOB# 5 CHARGES----- JOB# 4 JOURNAL PREFIX BMCS JOB# 4 TOTAL (604) 222-8806 0.00 **Parts Department** J# 5 10BMZZQC/WASH COURTESYMACHINEWASH UNITS: TECH(S):S999 0.00 Hours: COMPLIMENTARY WASH AND VACUUM (WEATHER PERMITTING)
VEHICLE SERVICED AT BRIAN JESSEL BMW WILL RECEIVE A
COMPLIMENTARY WASH & VACUUM (PLEASE NOTE WHEELS WILL ONLY
BE WASHED NOT DETAILED AND WINDOWS WILL NOT BE CLEANED. IF
YOU WISH TO HAVE YOUR VEHICLE DETAILED, PLEASE CONSULT WITH COMPLAINT: Monday - Saturday 8:00 A.M. - 5:30 P.M. (604) 222-8807 YOUR ADVISOR FOR A SPA APPOINTMENT) CUSTOMER ACCEPTED..... CUSTOMER DECLINED. Service Direct Phone NOTE: IF THE WINDSHIELD IS REPLACED, PAINT OR WHEEL REPAIR (604) 222-8806 IS COMPLETED ON THE VEHICLE IT MAY NOT BE WASHED DUE TO CURING TIME CORRECTION: COMPLETED COMPLIMENTARY MACHINE WASH AND VACUUM **Toll Free** 1-800-665-3375 JOB# 5 TOTALS-----JOB# 5 JOURNAL PREFIX BMCS JOB# 5 TOTAL **Switchboard** 0.00 (604) 222-7788 MISC-----CODE------CONTROL NO------JOB # A SS SHOP SUPPLIES 41.95 TOTAL - MISC 41.95 All repairs performed using BMW original parts are COMMENTS----LOANER CREATED 2010-08-26 01:23:00PM TAKEN BY SHARI MCMU warranted against defects in material or workmanship for 0916 14.02 AP LEFT MESSAGE FOR CUSTOMER - NEEDS NEW BATTERY a period of 2 years. 120.78 R-100640366RT0001 Thank you for choosing **Brian Jessel BMW** 

[CONTINUED ON NEXT PAGE] 03:57pm

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



01011BMCS156819

CELL: 778-888-2717

		-					CELL:	//8-888-2/1/
Terms	G.S.T. Vendor # R10	0640366 mex	for repairs		essories describ	n the sum of \$ ed in this work ord		of the balance owing
		Advisor	PAUTLER		0095 Tag	<sup>No.</sup> 7381	09/16/10	BMCS156819
		Labour Rate	0	ense No. 54MAM	Km	44,833	BLACK SAPPH	B60380
			MW/760LI/				Delivery Date 11/02/05	Delivery Kms. 15
			A H N O	3 5 1 6		8 2 8 3	Selling Retailer No.	Production Date 08/01/05
		F. T. E. No.			P. O. No.		09/16/10	11/02/05
		Comments					MO: 4483	33
LABORJ# 1 61BMZ40 COMPLAINT:  CAUSE: CORRECTION:  PARTSQ  JOB# 1 TOTA  JOB# 2 CHAR  LABOR	C/S: WHILE ON A TRIP GOIN AND HAD STARTED MISSING-S STAYED ON BUT IT IS NOT M FUEL PUMPS MALFUNCTION AN OLD AND WEAK DIS TEST AND PRESSURE TES TEST LOW SIDE GOOD, PERFO FOR LOW VOLTAGE, REPLACED RESET ALL FAULTS  (TYFP-NUMBER	UNITS: 2.00 G UP HILL-EHGINE INCE THEN THE END ISSING D VOLTAGE FAULTS T FOR FUEL PUMP RMED ENERGY DIAGO BATTERY AND CAL:DESCRIPTION EXIDE BAT WALD  JOB# 1 JOURNAL  UNITS: 0.70 & FILTER CHANGE	0 TECH(S):00 LIGHT CAME GINE LIGHT H - BATTERY 5 (HIGH PRESSU NOSES, SGM F IBRATE + REGLIST L 3  PREFIX BMC O TECH(S):00	63 ON AS YEARS RE)=OK AULTS ISTER PRICE-UNI 66.65 TOTAL LABOR PARTS S JOB#	T PRICE- 262.00 - PARTS	294.35 262.00 262.00 294.35 262.00	Service Der Hou Monday - 8:00 A.M (604) 22: Parts Dep Hou Monday - 8:00 A.M (604) 22: Service Dire (604) 22: Toll F	sturday 5:30 P.M. 2-8806  cartment rs: Saturday 5:30 P.M. 2-8807  cect Phone 2-8806  ree
PARTSQ	TYFP-NUMBER 1 11-42-7-542-021 9 07-51-0-017-866	DESCRIPTION SET OIL-F A BMW 5W30 BULK		39.96 10.68	T PRICE- 19.00 8.48 - PARTS	19.00 76.32 95.32	<b>Switch</b> (604) 22:	
JOB# 3 CHAR	NLS	JOB# 2 JOURNAL	PRFFIX RMC	LABOR PARTS	2 TOTAL	97.83 95.32 193.15	All repairs perfor BMW original pa warranted again material or work a period of 2 yea	rts are st defects in manship for
J# 3 10BMZVE COMPLAINT: CAUSE: CORRECTION:	CHCHECK VEHICLE CHECK PERFORM VEHICLE CHECK AS MULTIPLE FAULTS WITH FUEL FRONT TIRES FEATHER EDGE WABBLE AT LOW SPEED, RECO PERFORMED VEHICLE CHECK, NLS	UNITS: 1.50 PER CBS. RESET SE SYSTEM AND VOLTA - LEFT FRONT TIRE MMEND NEW WIPERS RESET CBS	ERVICE LIGHT AGE SYSTEM E CUT AND			215.02	Thank you for choosing <b>Brian Jess</b> e	el BMW
JUIA TUIA	NLS	JOB# 3 JOURNAL		LABOR	3 TOTAL	215.02 215.02		
PAGE 1 OF 3	CUSTOMER				EXT PAGE]	03:57pm		

### **Brian Jessel BMW**

O M

2311 Boundary Road, Vancouver, B.C. V5M 4W5

CELL: 778-888-2717

	G C T Vondou # D400	640266			250,000 07							0 000 2717
Terms	G.S.T. Vendor # R100  Cash Cheque Visa M/C Am			U		parts, & acc		describ	n the sum of \$ ed in this work orde		being all o	f the balance owing
		Advis	or	Da			Signature		No.	Invoice Date		Invoice No.
				PAUT			00		9515	08/05	/09	BMCS13255
			ır Rate		Licer	15e No. 154MAM		Km	29,617		SAPPH	Stock No. B60380
		0		MW/76	50LI/	760LI				Delivery Date 11/02		Delivery Kms.
			B Id. No		N 0	3 5 1	6 D	D 9	8 2 8 3	Selling Retailer No. 10102	).	Production Date 08/01/05
		F. T. E	. No.				P. O. N	No.		R. O. Date 08/04		In Service Date 11/02/05
		Comn	nents							MO: 296	17	REPRINT#
SUBLETPO	#VEND INV#-INV.DAT 2559 08/05/0	E-DESCRIPTION 9 COURTESY CA	 IR			TOTAL			WARRANTY 0.00			
JOB# 8 TOTAL	S											
JOB# 9 CHARG	ES	JOB# 8 JOURN	IAL P	REFIX	BMCS	JOB#	8 TOT	AL	0.00	Serv	rice De <sub>l</sub> Hou	partment rs:
									• • • • • • • • • • • • • • • • • • • •	5000	londay - S	
J# 9 61BMZ100 COMPLAINT:	* ELECTRICAL DIAGN YELLOW CAR LIGHT COMES ON CAR CHECKED LEVEL - WAS OK OIL LEVEL DOWN - RESET OIL	OS UNITS: - LOW OIL LIG	HT C	TECH(S OME ON	(i):014 (i) ONCE	Parace and the	VIA D		0.00		00 A.M 9 804) 222	
	S									Par	ts Dep Hou	artment rs:
JOB# 10 CHARG	ES	JOB# 9 JOURN	IAL PI	REFIX	BMCS	J0B#	9 TOTA	AL 	0.00	10000000	londay - S 00 A.M	Saturday
LABOR J#10 10BM6B-0	0022 * BRAKE FLUID FLUS	L UNITC. O		TECHIC					LADDANTY	(6	604) 222	2-8807
COMPLAINT:	FLUSH BRAKE FLUID, EVERY 2 STAMP SERVICE BOOK / UPDAT	YEARS AS PER	BMW		):014				WARRANTY			
CORRECTION: I	PERFORMED BRAKE FLUID CHAN	GE								9000	i <b>ce Dire</b> 804) 222	ect Phone 2-8806
PARTSQT	YFP-NUMBER 1 83-13-0-139-897	DESCRIPTION BRAKE FLU B	ULK	L	IST P				WARRANTY	7.	Toll F	
10R# 10 TOTALS	S					TOTAL	- PART	ΓS	0.00	1-	800-66	
JUD# 10 TOTAL										٩	Switchk	ooard
JOB# 11 CHARGE	ES'	JOB# 10 JOURN	AL PI	REFIX	BWC2	J0B# 1	0 1017	AL 	0.00		604) 222	
LABORJ#11+63BMZ205	HEADLAMP	UNITS: 1		TECUIS	1.014	Erry Williams	FALLER CO	typyt toll tes	LADDANTY	All rens	ire narfor	med using
COMPLAINT: F	PASS SIDE ANGEL LIGHT NOT I	WORKING							WARRANTY	and a second	riginal pai	_
F	REMOVE RIGHT HEADLIGHT ASSI	EMBLY AND REP	LACE	BURNT	BULB					All All and the parties of the Control of		t defects in
PARTSQT	YFP-NUMBER 1 63-12-6-916-097	DESCRIPTION PARKING L R	EMST/	L A	IST PF	RICE-UNI TOTAL			WARRANTY 0.00	DESTRUCTION OF THE PROPERTY.	d of 2 yea	nanship for rs.
JOB# 11 TOTALS	S									Thank	you	
		JOB# 11 JOURN							0.00	for choo <b>Briar</b>		el BMW
CUSTOMER HEREE ORIGI	BY ACKNOWLEDGES RECEIVING INAL ESTIMATE OF \$0.01	(+TAX)										
LUMMENIS	07-21 03:54:00PM TAKEN BY I											
PAGE 3 OF 4	CUSTOME	ER COPY			[CONT	INUED ON	NEXT	PAGE:	] 02:25pm	ē.		

# **Brian Jessel BMW**



0.07.1/										CELL:	778-888-2717
G.S.T. Vendor # R10064036	6 ebit	0	Indebtedn for repairs	ess is hereb , parts, & ac	oy acknow ccessorie	wledged s descr	in the	sum of \$ this work or	der.	being	all of the balance owing
Terms		U	Date		Signatu	ro.					
	Advisor					Т	ag No.	2545		ce Date	Invoice No.
	Labour Rate		JTLER Lice	DS 4MAM		)95  Km		9515	Color	8/05/09	BMCS13255
	Year/Make/	Model			-			29,61		LACK SAPP	PH B60380  Delivery Kms.
	06/E		760LI,	/760LI					1	1/02/05 g Retailer No.	15
	W B	A H	I N 0	3 5 1			9 8	2 8 3	1	.0102	Production Date 08/01/05
	F. T. E. No.				P.O.	No.			R. O. <b>0</b>	8/04/09	In Service Date 11/02/05
	Comments								МО	29617	REPRINT# 1
COMMENTS											
TAX SUMMARYPST 31.50 774164 GST	22.50 10	06403	66PT000	1							
TOTALS		00403	OOKTOOO	1						Comics D	
* PRIVACY - Personal information is collected	in accord			TOTAL	01	21		0.00			epartment urs:
* with applicable privacy legislation and is  * Brian Jessel BMW"s Privacy Policy. Your Pri  * important to us. Ask us if you would like m  * THANK YOU FROM ALL OF OUR STAFF FOR CHOOSEN	governed b	у		TOTAL LA	ARTS			0.00			- Saturday
* important to us. Ask us if you would like m * THANK YOU FROM ALL OF OUR STAFF FOR CHOOSIN	ore inform	ation		TOTAL SU TOTAL G.	O.G			450.00			- 5:30 P.M.
**************************************	G US!		<b>海</b> 200 000	TOTAL MI TOTAL MI	SC DI	SC		$0.00 \\ 0.00$		(604) 22	22-8806
* CASH [] VISA []*				TOTAL TA			-	54.00		Parts De	partment
* CHARGE [ ] CHEQUE [ ] *			ТО	TAL IN	VOIC	E \$		504.00		Но	urs:
* DBT/CRD [ ] MST/CRD [ ] *											- Saturday - 5:30 P.M.
* OTHER [] AMEX [] * *********************************											22-8807
										(001) 22	0001
All control of the co										Service Di	rect Phone
CUSTOMER SIGNATURE										(604) 22	22-8806
										Toll	Free
F 7 00 1 4										1-800-6	65-3375
										Switch	nboard
										(604) 22	22-7788
										All repairs perfo	ormod using
10 ± 0										BMW original p	
										varranted agai	
										naterial or worl a period of 2 ye	
									_		
										Thank you	
										or choosing B <b>rian Jess</b>	SOL DIMINA
									'	Jilali Jess	ei Diviv
-											
PAGE 4 OF 4 CUSTOMER COPY				[ END C	F INV	DICE	] 02:28	ōpm			

# **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717

Terms	G.S.T. Vendor # R100640366    Cash   Cheque   Visa   M/C   Amex   Debit			edged in the sum of \$ described in this work orde		f the balance owing
	Advisor ALEX	PAUTLER	009	Tag No.	Invoice Date 08/05/09	Invoice No. BMCS132559
	Labour Rate		54мам	IKm	Colour BLACK SAPPH	Stock No. B60380
		MW/760LI/			Delivery Date 11/02/05	Delivery Kms.
	Vehicle Id. I	Ä H N O	3 5 1 6 D	D 9 8 2 8 3	Selling Retailer No.	Production Date 08/01/05
	F. T. E. No.		P. O. N	0.	08/04/09	In Service Date 11/02/05
	Comments				MO: 29617	REPRINT# 1
LABOR	C/S: BATTERY VELLOW LIGHT ON SOMETIMES BATTERY YELLOW LIGHT ON SOMETIMES BATTERY LOW ON CHARGE RECHARGE BATTERY FOR 6 HOURS AND RETEST - C.S.  JOB# 1 JOURNAL SES.  BRAKES UNITS: 0.67 INSPECT BRAKES AND REPORT INSPECT BRAKES. FOUND LEFT FRONT BLEEDER SOME REPLACED BLEEDER SCREW.  YFP-NUMBER	TECH(S):014  GOOD NOW  PREFIX BMCS  TECH(S):014  CREW BLOCKING	JOB# 1 TOTA	0.00  NL 0.00  WARRANTY  WARRANTY	Service Dep Houi Monday - S 8:00 A.M 5 (604) 222 Parts Depa Houi Monday - S 8:00 A.M 5 (604) 222	eaturday 5:30 P.M. 2-8806 artment 'S: saturday 5:30 P.M.
JOB# 2 TOTAL	S				<b>Service Dire</b> (604) 222	
LABORJ# 3 51BMZ201 COMPLAINT:		TECH(S):S999 IE		L 0.00	Toll Fi 1-800-66 Switchk (604) 222	ree 5-3375 ooard
SUBLETP0 13 13	#VEND INV#-INV.DATE-DESCRIPTION 2559A 14240 08/05/09 PASS REAR BUMPI 2559A 14240 08/05/09 INV# 14240	ER REFINISH	TOTAL - SUBL	450.00 0.00	All repairs perforr BMW original par warranted agains material or workm a period of 2 year	ts are t defects in nanship for
LABOR J# 4 09BMZ102 CORRECTION:	PERFORMED LOW MILEAGE OIL AND FILTER CHANGE	TECH(S):014	i	WARRANTY	Thank you for choosing <b>Brian Jesse</b>	I BMW
PARTSQT	YFP-NUMBER	LIST PR	ICE-UNIT PRIC	E - WARRANTY WARRANTY		
PAGE 1 OF 4	CUSTOMER COPY	[CONT	INUED ON NEXT	PAGE] 02:25pm		

# **Brian Jessel BMW**



					CELL: 77	78-888-2717
	G.S.T. Vendor # R100640366    Cash   Cheque   Visa   M/C   Amex   Debit	for rer	tedness is hereby acknowledge pairs, parts, & accessories desc	ed in the sum of \$	being all o	of the balance owing
Terms			same, parte, a accession do	and an and work order	•	
		T Date_	Signature	T N-		
		OSWALD WONG	031	Tag No. 6692	07/14/08	Invoice No. BMCS111219
		Labour Rate 131.50	Uicense No. Km 054MAM		BLACK SAPPH	Stock No. B60380
		Year/Make/Model 06/BMW/760L	_I/760LI		Delivery Date 11/02/05	Delivery Kms.
		Vehicle Id. No. W B A H N	0351600	98283	Selling Retailer No. 10102	Production Date 08/01/05
		F. T. E. No.	P. O. No.	J 0 Z 0 3	R. O. Date	In Service Date
		Comments			07/14/08	11/02/05
ITOTALS					MO: 23797	
* PRIVACY - F * with applit * Brian Jesse * important t * THANK YOU F * * CASH [ ] * CHARGE [ ] * DBT/CRD [ ] * * OTHER [ ]	*	verned by cy is	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX  TOTAL INVOICE	0.00 0.00 0.00 0.00 0.00 0.00 \$	Service Dep Hour Monday - S 8:00 A.M 8 (604) 222  Parts Dep Hour Monday - S 8:00 A.M 8 (604) 222  Service Dire (604) 222  Toll Fi 1-800-668 Switchk (604) 222  All repairs perform BMW original par warranted agains material or workm a period of 2 year  Thank you for choosing Brian Jesse	caturday 5:30 P.M. 2-8806  artment rs: 6aturday 5:30 P.M. 2-8807  act Phone 2-8806 ree 5-3375 board 2-7788 med using its are it defects in manship for rs.
PAGE 2 OF 2	CUSTOMER COPY		[ END OF INVOICE	: ] 11:59am		

# **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5

CUSTOMER COPY





		_								CELL:	778-888-2717
	G.S.T. Vendor # R100640366    Cash   Cheque   Visa   M/C   Amex   Debit	[	- 1	ndebtedne	ess is herek	oy acknov	wledge	ed in th	ne sum of \$ in this work orde	bein	g all of the balance owing
Terms			ū		parto, a ac			JIIDOG	in this work ord	51.	
		Advisor		Date		_ Signatur		Tag No.		Invoice Date	Invoice No.
		OSWA Labour Rate			nse No.	03	31  Km	12.7	6692	07/14/08 Colour	BMCS11121
		131	.50	C	54MAN	V]			23,797	BLACK SAP	PH B60380
			3MW/7	60LI/	760LI					Delivery Date 1.1/02/05	Delivery Kms.
		Vehicle Id. I		N 0	3 5 1	. 6 D	D	9 8	3 2 8 3	Selling Retailer No. 10102	Production Date 08/01/05
		F. T. E. No.				P. O.		375		R. O. Date 07/14/08	In Service Date 11/02/05
		Comments								MO: 23797	11/02/03
JOB# 1 CHAR	GES									MO. 2.37-97	
LABOR J# 1 65BMZ50 COMPLAINT: CAUSE: CORRECTION:	O CD PLAYER UNITS: REPAIR CD PLAYER AND CHANGER IN/OP, IDRIVE, WON'T EJECT TEST CD CHANGER IN DASH, RE & RE DA TRIM INTERFERING WITH CD MAGAZINE W RE FIT FLASHING ON TRIM AND RE-ASSE REAR DVD PLAYER IS OK	: CANNOT ASH TRIM WHEN EJE EMBLE. OI	TECH( SELEC , FOUN CTING K NOW	S):0009 T IN D DASH	5 WOOD				WARRANTY	Monda 8:00 A.N	Department ours: y - Saturday M 5:30 P.M. 222-8806
	JOB# 1.3								0.00		epartment ours:
U# 2 10BMZZQ COMPLAINT: CAUSE:	C/CHECK QC CHECK UNITS: PERFORM QC CHECK CHECK AND TOP UP ALL FLUIDS CHECK AND ADJUST TIRE PSI/TORQUE FRONT BRAKES 10MM AND REAR 10MM REM PERFORMED QC CHECK		TECH(	S):S999	9				0.00	Monday 8:00 A.N	y - Saturday // 5:30 P.M. 222-8807
JOB# 2 TOTA										Service D	Direct Phone
	J08# 2 J					2 TOT	A I		0.00	(604) 2	222-8806
JOB# 3 CHAR	GES	OURNAL I	PREFIX	BMCS	JOB#	2 1017	AL 		0.00	Tol	II Free
LABOR J# 3 95BMZZZ0											-665-3375
COMPLAINT:	CCAR MOBILITY VEHICLE UNITS: PROVIDE MOBILTY VIA LOANER OR RENTA CUSTOMER AGREES TO PAY FOR FUEL AND THE CREDIT CARD PROVIDED AS PER OUR LATE RETURNS WILL BE CHARGED AT \$18 RENTAL	L VEHICL DAMAGES	LE. S ON AGREEI	S):S999 MENT.	,				WARRANTY	862 10 000	<b>chboard</b> 222-7788
108# 3 TOTA!	S										rformed using
	JOB# 3 J	OURNAL F	PREFIX	BMCS	JOB#		AL		0.00		ainst defects in orkmanship for
CAR READY JUI											
	774164 GST	0.00 100	0640366	5RT0001						Thank you for choosing <b>Brian Jes</b>	ssel BMW
PAGE 1 OF 2	CUSTOMER COPY			ICONT	INITED O	NNEVT	- DAC	·F1 44	.500		

[CONTINUED ON NEXT PAGE] 11:59am

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$ being all of the balance owing Cheque M/C Amex Debit for repairs, parts, & accessories described in this work order. **Terms** T Signature RYAN MCGILLIS 03/17/08 066 BMCS10327 8298 131.50 CMQE00 BLACK SAPPH 22,928 B60380 11/02/05 06/BMW/760LI/760LI 15 w B A H N O 3 5 1 6 D D 9 8 2 8 3 10102 "08701/05 F. T. E. No. P.O. No. 03704/08 TTD702/05 MO: 22928 J# 1 61BMZ100 \* ELECTRICAL DIAGNOS UNITS: 3.54 TECH(S):27 WARRANTY COMPLAINT: DIAGNOSE AND REPORT AS PER CHRIS.K MID DISPLAY FAILER 2/3 OF THE TIME Service Department CHECKED FOR FAULTS-CD FAULTY-TESTED WITH KNOWN GOOD CONTROL UNIT-OK-INSTALLED OLD UNIT-FUSE FAILED WHEN OLD CAUSE: Hours: CONTROLER WAS INSTALLED-INTERAL FAULT NEEDS TO BE Monday - Saturday REPLACED. 8:00 A.M. - 5:30 P.M. REPLACED CONTROLER AND PROGRAMMED-PROGRAMMING FAILED AND CORRECTION: NEEDED TO BE RESTARTED-FINISH PROGRAMMING AND ENCODING (604) 222-8806 PARTS-----QTY---FP-NUMBER-----DESCRIPTION------LIST PRICE-UNIT PRICE-E-32 FUSE FM EXCH CONT SPORD 61-13-1-370-987 WARRANTY Parts Department 65-82-6-960-096 WARRANTY -1 65-82-6-960-096 Hours: CORE RETURN WARRANTY TOTAL - PARTS 0.00 Monday - Saturday JOB# 1 TOTALS-----8:00 A.M. - 5:30 P.M. (604) 222-8807 JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00 Service Direct Phone J# 2 95BMZZZSHUTTLE SHUTTLE SERVICE UNITS: TECH(S):27 COMPLAINT: COURTESY SHUTTLE RIDE WARRANTY (604) 222-8806 2 TOTALS-----**Toll Free** 1-800-665-3375 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00 JOB# 3 CHARGES-----Switchboard LABOR - - - -J# 3 61BMZ101 \* ELECTRICAL DIAGNOS UNITS: CELL\_PHONE BATTERY NOT HOLD CHARGE (604) 222-7788 TECH(S):27 WARRANTY COMPLAINT: NO REPLACEMENT PARTS AVAILABLE FOR PHONE. All repairs performed using BMW original parts are JOB# 3 TOTALS----warranted against defects in JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00 material or workmanship for a period of 2 years. LABOR - - - -J# 4 10BMZZQC/CHECK QC CHECK COMPLAINT: PERFORM QC CHECK UNITS: TECH(S):27 0.00 Thank you CHECK AND TOP UP ALL FLUIDS CHECK AND ADJUST TIRE PSI/TORQUE for choosing CORRECTION: PERFORMED QC CHECK **Brian Jessel BMW** PARTS-----QTY---FP-NUMBER------DESCRIPTION-----LIST PRICE-UNIT PRICE-1 92-13-2-000-031 WIND/WASH BULK 4.73 4.73 TOTAL - PARTS PAGE 1 OF 2 CUSTOMER COPY [CONTINUED ON NEXT PAGE] 09:06am

# **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717

	G.S.T. Vendor # R100640366	O Indebtedne	ess is hereby acknowle	edged in the sum of \$	heing all o	of the balance owing
Terms	Cash Cheque Visa M/C Amex Debit	for repairs,	parts, & accessories	described in this work orde	r.	of the balance owing
Customer No.	Advisor	T Date	Signature 066	Tag No	Invoice Date 7/08	Invoice No. BMCS103274
	Labour Bate		030MJ	8298 Km 22,928	Colour	Stock No. 380
	Year/Make/Mi	ndel		22,920	the second secon	Delivery Kms
		W/760LI/		- 0 0 2 0 2	Delivery Date 11/02/05 Selling Retailer No. 10102	Production Dates (0.5
	W B A	A H N U .	3 5 1 6 D	D 9 8 2 8 3		Production Pate 1/05
	Comments				R. 0 3 d / 04 / 08	In Service Data 2/05
PODIT 4 TOTAL						
	JOB# 4 JOURNAL PF	REFIX BMCS	PARTS  JOB# 4 TOTAL	4.73		
COMMENTSBKD BY VS AS	PER CHRIS				Service De	partment
	. E. Gillia				<b>Hou</b> l Monday - S	20000000
		540366RT0001			8:00 A.M (604) 222	5:30 P.M.
<pre>* with applic * Brian Jesse * important t * THANK YOU F * **********************************</pre>	*	tion T	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX  DTAL INVOICE	4.73 0.00 0.00 0.00 0.00 0.57	Parts Dep Hour Monday - S 8:00 A.M S (604) 222 Service Dire (604) 222	artment rs: Saturday 5:30 P.M. 2-8807
	AMEX [ ] * **********				Toll F	ree
CUSTOM	ER SIGNATURE				<b>Switchk</b> (604) 222	ooard
					All repairs perform BMW original par warranted agains material or workn a period of 2 year	rts are at defects in nanship for
					Thank you for choosing <b>Brian Jesse</b>	el BMW
PAGE 2 OF 2	CUSTOMER COPY		[ END OF INVO	ICE ] 09:06am		

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$ \_ being all of the balance owing Cheque Visa M/C Amex Debit for repairs, parts, & accessories described in this work order. **Terms** T Signature Invoice Date Invoice No. DON KOERNER 08/30/07 7048 BMCS92652 120.00 003DMJ **BLACK SAPPH** B60380 /aar/Maka/Mada 06/BMW/760LI/760LI 11/02/05 15 W B A H N O 3 5 1 6 D D 9 8 2 8 3 10102 08/01/05 08/28/07 11/02/05 Comments MO: 22226 JOB# 1 CHARGES-----WARRANTY Service Department Hours: PERFORM BRAKE FLUID FLUSH Monday - Saturday 8:00 A.M. - 5:30 P.M. PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-1 83-13-0-139-897 BRAKE FLU BULK (604) 222-8806 WARRANTY TOTAL - PARTS 0.00 DOB# 1 TOTALS-----Parts Department Hours: JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00 JOB# 2 CHARGES-----Monday - Saturday ABOR - -8:00 A.M. - 5:30 P.M. WHEELS/TIRES UNITS: 0.22 TECH(S):73
CUSTOMER REPORTS THAT TPM LIGHT IN COMING ON, PLS CHECK
RIGHT FRONT TIRE J# 2 36BMZ COMPLAINT: 26.40 (604) 222-8807 RESET TIRE PRESSURES TO 41PSI. RESET TIRE PRESSURE MONITOR CHECK FOR ANY PUNCTURES (OK) Service Direct Phone (604) 222-8806 DOB# 2 TOTALS-----**LABOR** 26.40 Toll Free JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 26.40 1-800-665-3375 JOB# 3 CHARGES-----Switchboard ABOR-----J# 3 41BMZ BODY UNITS: TECH(S):73 0.00 (604) 222-7788 COMPLAINT: REPAIR DENT IN RIGHT REAR DOOR SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION------All repairs performed using 22118 02007 08/28/07 REPAIR DENT 125.00 125.00 BMW original parts are TOTAL - SUBLET warranted against defects in JOB# 3 TOTALS STILL HAS A SCUFF IN THE PAINT material or workmanship for SUBLET 125.00 a period of 2 years. JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 125.00 Thank you for choosing # 4 09BM6B-0FS \* LUBE, OIL AND FILT UNITS: 0.50 TECH(S):73
COMPLAINT: OIL FILTER (CUSTOMER REQUEST) 60.00 **Brian Jessel BMW** PARTS-----QTY---FP-NUMBER------DESCRIPTION------LIST PRICE-UNIT PRICE-11-42-7-542-021 SET OIL-F A  $\frac{14.00}{7.73}$ 26.00 14.00 07-51-0-017-866 5W30 BMW BULK 8.68 69.57 TOTAL - PARTS 83.57 PAGE 1 OF 2 CUSTOMER COPY [CONTINUED ON NEXT PAGE] 02:12pm

PAGE 1 OF 2

CUSTOMER COPY

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$ being all of the balance owing Cheque for repairs, parts, & accessories described in this work order. Visa Amex Debit **Terms** T Signature Tag No. Invoice Date nvoice No. PAUL CHUI 55 11/07/07 659 BMCS96104 131.50 003DMJ 22,423 **BLACK SAPPH** B60380 ear/Make/Mode 06/BMW/760LI/760LI 11/02/05 Production Date W B A H N O 3 5 1 6 D D 9 8 2 8 3 10102 08/01/05 10/30/07 11/02/05 MO: 22423 J# 1 10BM6BCBSCHECK CBS CHECK 2006MODELS UNITS: TECOMPLAINT: PERFORM CBS CHECK, SERVICE AS PER KEY READER RESET CBS, STAMP SVC BOOK. TECH(S):73 0.00 Service Department PERFORM CBS CHECK, NO SERVICE DUE AT THIS TIME Hours: JOB# 1 TOTALS-Monday - Saturday 8:00 A.M. - 5:30 P.M. JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00 JOB# 2 CHARGES-----(604) 222-8806 J# 2 36BMZ100 \* DIAGNOSE AND REPOR UNITS: TECH(S):
TPM LIGHT KEEPS COMING ON EVEN THOUGH TIRE PRESSURE
IS CORRECT-REACURRING ISSUE TECH(S):73 WARRANTY Parts Department COMPLAINT: Hours: CAUSE: BMW DIS TEST, CAS FAULTS STORE, PERFORM TEST PLAN TO CONFIRM CAS DATA ERROR, FIND DSC UNIT FAULTY
REPLACE DSC CONTROL MODULE AND CAS MODULE, PROGROM VEHICLE Monday - Saturday CORRECTION: 8:00 A.M. - 5:30 P.M. FOR NEW CONTROL MODULE (604) 222-8807 PARTS-----QTY---FP-NUMBER-----DESCRIPTION------LIST PRICE-UNIT PRICE-34-52-6-771-234 61-32-6-972-689 REPAIR KI HOLDA WARRANTY Service Direct Phone 1 SWITCH C KEYS WARRANTY DD98283/CAS/DS0 (604) 222-8806 64-22-6-943-013 FRESH AIR SPORD WARRANTY TOTAL - PARTS 0.00 Toll Free JOB# 2 TOTALS-----1-800-665-3375 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00 Switchboard JOB# 3 CHARGES-----(604) 222-7788 J# 3 95BMZZZCCAR \* COURTESY CAR UNITS: TECH(S):73 0.00 COMPLAINT: PROVIDE MOBILTY VIA LOANER OR RENTAL VEHICLE. All repairs performed using CUSTOMER AGREES TO PAY FOR FUEL AND DAMAGES ON THE CREDIT CARD PROVIDED AS PER OUR LOANER AGREEMENT. BMW original parts are LATE RETURNS WILL BE CHARGED AT \$185.00 PER DAY warranted against defects in material or workmanship for JOB# 3 TOTALS----a period of 2 years. JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00 JOB# 4 CHARGES-----Thank you \_ABOR - - - for choosing D# 4 13BMZ COMPLAINT: FUEL SYSTEM UNITS: TECH(S):73 0.00 FUEL GUAGE READING IS INACURATE. MILAGE VS. FUEL LEVEL.
TEST FULE GUAGE READING NO FAULTS, BMW DIS TEST NO FAULTS
STORE, CANNOT DUPLICATE FAULTS AT THIS TIME, POSSIBLE Brian Jessel BMW CAUSE: PROCESSOR STRUCK WHEN CALCULATING REMAINNING MILAGE

[CONTINUED ON NEXT PAGE] 09:20am

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$ being all of the balance owing Cheque Visa M/C Amex Debit for repairs, parts, & accessories described in this work order. **Terms** T Signature Customer No. 18010 Tag No. Invoice Date Invoice No. RYAN MCGILLIS 066 1692 06/06/07 BMCS87462 114.00 003DMJ 20,311 **BLACK SAPPH** B60380 ear/Make/Mode 06/BMW/760LI/760LI 11/02/05 W B A H N O 3 5 1 6 D D 9 8 2 8 3 10102 08/01/05 F.T.E. No. P.O. No. 05/25/07 11/02/05 604-648-2717 Comments 778-888-2717 MO: 20311 TOTALS-----PRIVACY - Personal information is collected in accordance with applicable privacy legislation and is governed by Brian Jessel BMW"s Privacy Policy. Your Privacy is important to us. Ask us if you would like more information THANK YOU FROM ALL OF OUR STAFF FOR CHOOSING US! TOTAL LABOR.. 176.95 TOTAL PARTS.... 0.00 TOTAL SUBLET... 435.00 Service Department TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 14.16 Hours: TOTAL MISC DISC 0.00 TOTAL TAX. Monday - Saturday 81.40 8:00 A.M. - 5:30 P.M. **TOTAL INVOICE \$** 707.51 (604) 222-8806 CUSTOMER SIGNATURE Parts Department Hours: Monday - Saturday 8:00 A.M. - 5:30 P.M. (604) 222-8807 Service Direct Phone (604) 222-8806 Toll Free 1-800-665-3375 **Switchboard** (604) 222-7788 All repairs performed using BMW original parts are warranted against defects in material or workmanship for a period of 2 years. Thank you for choosing **Brian Jessel BMW** PAGE 2 OF 2 **CUSTOMER COPY** [ END OF INVOICE ] 02:39pm

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$. being all of the balance owing for repairs, parts, & accessories described in this work order. Dehit Cheque Amey **Terms** Tag No. 34 DON KOERNER 6764 03/01/07 BMCS82682 114.00 003DMJ 19,650 B60380 **BLACK SAPPH** 06/BMW/760LI/760LI 11/02/05 W B A H N O 3 5 1 6 D D 9 8 2 8 3 10102 08/01/05 02/28/07 11/02/05 MO: 19650 PRIVACY - Personal information is collected in accordance with applicable privacy legislation and is governed by Brian Jessel BMW"s Privacy Policy. Your Privacy is important to us. Ask us if you would like more information THANK YOU FROM ALL OF OUR STAFF FOR CHOOSING US! TOTAL LABOR.... TOTAL PARTS...
TOTAL SUBLET...
TOTAL G.O.G...
TOTAL MISC CHG.
TOTAL MISC DISC 0.00 Service Department 0.00 0.00 Hours: 0.00 Monday - Saturday TOTAL TAX..... 0.00 8:00 A.M. - 5:30 P.M. **TOTAL INVOICE \$** 0.00 (604) 222-8806 CUSTOMER SIGNATURE **Parts Department** Hours: Monday - Saturday 8:00 A.M. - 5:30 P.M. (604) 222-8807 Service Direct Phone (604) 222-8806 **Toll Free** 1-800-665-3375 Switchboard (604) 222-7788 All repairs performed using BMW original parts are warranted against defects !-

1-14-BMW (10-03) Copyright © 1999 Reynolds and Reynolds (Canada) LID. Coss 1190 C (01)

PAGE 2 OF 2

94000 94000 58840 58840

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

		0	Indebtedness is hereby	/ acknowledged	in the sum of \$	being a	Il of the balance owing
	ALL ITEMS ARE SUBJECT	TO G.S.T.	for repairs, parts, & acc		ibed in this work or	der.	
Customer No. 29961	ALL ITEMS ARE SUBJECT	Advisor ALEX MA		Signature	ag No.	Invoice Date 08/12/15	Invoice No.
ADAM SIDKY		Labour Rate	License No.	372 Km	7916	Colour	BMCS15308 Stock No.
716 PARKSIDE RD WEST VANCOUVER, BC	V7c 1p2	Year/Make/Model			92,007	BLACK SAPPH Delivery Date	Delivery Kms.
WEST VANCOUVER, BC	V/2 TP3	06/BMW/ Vehicle Id. No.	760LI/760LI			Selling Retailer No.	
	191	W B A H	IN 0 3 5 1 6	AND ASSESSMENT OF THE PARTY OF	8 2 8 3		Production Date 08/31/05
Residence Phone	Business Phone			P.O. No.		R.O. No. 08/12/15	In Service Date 11/02/05
Residence Phone 604-761-2558	Dusiness Phone	Comments				MO: 920	07
LABOR & PARTS	GNOSE AND REPOR HOURS	6 70 TC	riize aan				
COMPLAINT: SHAKE FROM ST ROAD TESTED C PULLS THE RIG BUSHING-DAMAG NEEDS FURTHER	EERING AROUND 50 -60   AR. FELT SHAKE AS APLI HT, INSPECTED FRONT SI ED,RECOOMEND BOTH TO I DIAG AFTER BUSHINGS I	(M _IED BRAKES JSPENSION-   BE REPLACED REPLACEMENT	, CAR LF THRUST ROD . RF WHEEL BENT		89.60	At Park Shore mission to pro- customer sen	vide excellent vice in all our
PARTSQTYFP-NUMBER	DESCRIF	PTION	LIST PRICE-UNI JOB # 1 TOTA	T PRICE- L PARTS	0.00	fields. If you he cerns, please	
		JOB #	# 1 TOTAL LABOR		89.60	Service Manag	
J# 2 09BM6B-OFS * LUB	E. OIL AND FILT HOURS				62,00		
CAUSE: BMW MAINTENAN CORRECTION: LUBE OIL AND	FILTER CE PLAN FILTER DONE				*****	Please be adv	g a Customer
PARTSQTYFP-NUMBER JOB # 2 1 11-42- JOB # 2 95 83-21-	7-542-021 SET UIL	OR OIL SAE	25.56 5 0.94 JOB # 2 TOTAI	21.73 0.94 PARTS	21.73 89.30 111.03	Satisfaction BMW Canada delivered by er greatly apprec	that will be nail. We would
			2 TOTAL LABOR 8		173.03	can take the t	
COMPLIMENTARY	FUAL ROADSIDE HOURS: ETUAL ROADSIDE PACKAGE ROADSIDE SUPPORT DSIDE PACKAGE 55 POINT DRT 1 COMPLIMETARY SUP	WITH 1 YEA	AR		39,95	the survey com	
PARTSQTYFP-NUMBER	DESCRIP	TION	LIST PRICE-UNIT JOB # 3 TOTAL	PRICE- PARTS	0.00	for choosing Park Shore BM	W.
			3 TOTAL LABOR 8	PARTS	39.95		
G.O.G. & SUPPLIES			TOTAL -		0.00	-	
MISCCODEDESCI JOB # A SS SHOP JOB # 1 ED ENVIR JOB # 2 ED ENVIR	SUPPLIES SUPPLIES ODISPOSAL LEVY ODISPOSAL LEVY		TOTAL -		13.89 2.50 2.50 18.89		
COMMENTSSPOKE TO CUSTOMER @ 1101 11 OIL LEAK , BENT RIMS AND WO APPROVE , CUSTOMER SAID HE	ORN CONTROL ARM BUSHIN	GS REPAIR	TON			d	
TAX SUMMARY			RINGING				
	YOUR CAR TO U						
PAGE 1 OF 2	CUSTOMER COPY		[CONTINUED ON NE	XT PAGE]	11:03am	_	

PAGE 1 OF 3

### Park Shore Motors Ltd.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



GET\_VENDOR 4R 12895645358

being all of the balance owing

Invoice No.

Stock No.

Delivery Kms.

Production Date 08/31/05

n Service Date

11/02/05

BMCS196246

Indebtedness is hereby acknowledged in the sum of \$ for repairs, parts, & accessories described in this work order. T ALL ITEMS ARE SUBJECT TO G.S.T. DAVID MANG 116 6050 01/11/19 Labour Rate 208WCR 115, 116 BLACK SAPPH Delivery Date 06/BMW/760LI/760LI Vehicle Id. No. W B A H N 0 3 5 1 6 D D 9 8 2 8 3 Selling Retailer No. F.T.E. No. 12/20/18 \* BMW MAINTENANCE \* HOURS: 0.50 TECH(S):S 70.00 COMPLAINT: CHANGE OIL & FILTER CAUSE . BMW MAINTENANCE CORRECTION: OIL AND FILTER REPLACED, SERVICE INTERVAL LIGHTS RESET PARTS-----OTY---FP-NUMBER------DESCRIPTION-----LIST PRICE-UNIT PRICE-JOB # 1 11-42-7-542-021 SET OIL-FILTER ELEM 29.43 29.43 29.43 JOB # 1 85 83-21-2-444-599 ENGINE OIL OW-30 GA 1.20 1.20 102.00 JOB # 1 2 83-12-2-283-900 WINDSHIELD WASHER F 0.90 0.90 1.80 JOB # 1 TOTAL PARTS 133.23 JOB # 1 TOTAL LABOR & PARTS 203.23 J# 2 10BMZ MAINTENANCE HOURS: 0.80 TECH(S):5 112.00 COMPLAINT: PERFORM BRAKE FLUID FLUSH CAUSE: BMW MAINTENANCE PLAN CORRECTION: BRAKE FLUID FLUSHED PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-1 83-13-0-139-897 BRAKE FLUID DOT4, L 16.78 16.78 16.78 JOB # 2 TOTAL PARTS 16.78 JOB # 2 TOTAL LABOR & PARTS 128.78 J# 3 10BMZ700 MICRO FILTER HOURS: TECH(S):5 0.00 COMPLAINT: REPLACE MICRO FILTER BMW MAINTENANCE PLAN CORRECTION: REPLACED MICRO FILTER PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-64-11-9-272-643 SET, MICROFILTER/AC 150.00 150.00 150.00 JOB # 3 TOTAL PARTS 150.00 JOB # 3 TOTAL LABOR & PARTS 150.00 J# 4 32BMZ100 \* DIAGNOSE AND REPOR HOURS: 0.60 TECH(S):5 84,00 COMPLAINT: STEERING/HYDRAULIC MALFUNCTION MSG INTERMITTENLY APPEARING IN DASH. NO DRIVIBILITY CONCERN. -- DIAGNOSTIC CHARGE APPLICABLE FOR SCANNING & CHECKING --CORRECTION: ISID TEST, BATTERY CHARGE, TOP UP POWER STEERING FLUID. CHECK FOR LEAKS, ALL GOOD PARTS-----QTY---FP-NUMBER------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 4 TOTAL PARTS 0.00 JOB # 4 TOTAL LABOR & PARTS 84.00 ELECTRICAL SYSTEM HOURS: 0.50 TECH(S):5 J# 5 61BMZ 70.00 CHECK FOR COMFORT ACCESS OPERATION, WHEN BATTERY IS RECHARGE COMPLAINT: , IT WILL WORK FOR FEW DAYS. WHEN BATTERY IS LOW, INTERIOR LIGHT WILL SHUT OFF QUICKLY AFTER DOOR IS SHUT/OPEN, CA WILL NOT OPERATE. BATTERY REPLACED IN 08/14. POSSIBLE BATTERY REPLACEMENT REQUIRED, SCAN FOR ANY POSSIBLE FAULT IN SYSTEM, CONTACT CUST IF PARTS REPLACEMENT

CUSTOMER COPY

[CONTINUED ON NEXT PAGE]

01:09pm

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 115116

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

Invoice No.

Stock No

Delivery Kms.

Production Date

11/02/05

BMCS179115

08/31/05

Indebtedness is hereby acknowledged in the sum of \$ being all of the balance owing for repairs, parts, & accessories described in this work order. ALL ITEMS ARE SUBJECT TO G.S.T. T Signature Tag No. Invoice Date PATRICK CUSACK 487 6525 09/07/17 Labour Rate 208WCR 102,401 BLACK SAPPH Year/Make/Mode 06/BMW/760LI/760LI Selling Retailer No. W B A H N O 3 5 1 6 D D 9 8 2 8 3 F.T.F. No. RO No 09/05/17 MO: 102401 REPRINT# CHECK FOR OIL LEAK HOURS: TECH(S):147 399 - DIAGNOSTIC CHARGE APPLICABLE FOR SCANNING & CHECKING RAISE VEHICLE AND REMOVE UNDER TRAYS, NO ENGINE OIL LEAK, FOUND LEAK COMING FROM TRANSMISSION SLEEVE AND PAN GASKET. TECH 147: REPLACE SLEEVE & PAN GASKET. TOP UP TRANS FLUID 547.20 COMPLAINT: CORRECTION: RECHECK OK PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE JOB # 1 JOB # 1 JOB # 1 24-11-7-571-204 24-34-7-588-725 GASKET, OIL PAN SEALING SLEEVE 54.50 27.78 54.50 27.78 54.50 27.78 83-22-2-305-396 52.51 210.04 JOB # 1 TOTAL PARTS 292.32 JOB # 1 TOTAL LABOR & PARTS 839.52 MISC-----CODE------DESCRIPTION------CONTROL NO------JOB # A JOB # 1 SS SHOP SUPPLIES PD OEM PARTS DISCOUNT 25.00 -29.23 TOTAL - MISC UPDATED CUST. APPROVED TRANS PAND AND SELAING SLEVE \$900 + TAX 09/05/2017 4.27PM TAX SUMMARY-----41.76 R-120956453 58.47 Thank You TOTAL LABOR.... \* CASH [ ] DEBIT CARD [ ] VISA [ ] MASTER CARD [ ] CHRG [ ]\* 547.20 for choosing TOTAL PARTS.... 292.32 TOTAL SUBLET... 0.00 We will be following up with you to ensure you were  $\begin{array}{c} \text{COMPLETELY SATISFIED} \end{array}$ TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 25.00 TOTAL MISC DISC TOTAL TAX..... -29.23with your service. 100.23 How would you like to be contacted? **TOTAL INVOICE \$** 935.52 HOME PH( ) CELL PH( ) TEXT MESSAGE( )SELECT PROVIDER PLEASE PREFERED PHONE NUMBER-PREFERED TIME OF DAY TO BE CONTACTED? CELL PHONE PROVIDER- ROGERS- FIDO- TELUS- BELL- KUDO- MTS-PRESEDENTS CHOICE- SASKTEL- SOLO-VIRGIN CUSTOMER SIGNATURE

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Park Shore BMW.

PAGE 1 OF 1

**CUSTOMER COPY** 

[ END OF INVOICE ] 09:29am

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

being all of the balance owing

Stock No.

Delivery Kms.

BMCS133700

08/31/05

11/02/05

Indebtedness is hereby acknowledged in the sum of \$ for repairs, parts, & accessories described in this work order. ALL ITEMS ARE SUBJECT TO H.S.T. Signature Tag No. 29961 398 MATTHEW LEE 8996 12/05/13 ADAM SIDKY Labour Rate 208WCR 78,759 BLACK SAPPH 716 PARKSIDE RD **Delivery Date** WEST VANCOUVER, BC V7S 1P3 06/BMW/760LI/760LI Selling Retailer No. W B A H N O 3 5 1 6 D D 9 8 2 8 3 RO No 11/13/13 esidence Phone 604-761-2558 LABOR & PARTS-J# 1 52BMZ100 DIAGNOSE AND REPORT HOURS: 3.20 TECH(S):147 31 BOTH FRONT SEAT POWER ADJUSTMENT FOR BOULSTER INOP. CUSTOMER HAS EASYCARE AFTERMARKET WAR. COMPLAINT: BOTH BOLSTERS INOP. CHECK POWER AND GROUND. OK
REQUIRES REMOVAL OF SEATS TO CHECK MECHANICAL ASSY.
DISASSEMBLED L/F SEAT TO CHECK. (REMOVED THIGH SUPPORT DRIVE
UNIT). TRANSMISSION GEARS IN MOTOR ASSY. SHORTED. CORRECTION: NEEDS BOTH NEW MOTOR ASSYS FOR LEFT AND RIGHT FRONT SEATS. 52-10-7-068-045 \$365ea B/O GERMANY. PARTS ON ORDER RE & RE BOTH FRONT SEAT. REPLACE BOTH THIGHT SUPPORT MOTOR. RECHECK OK PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 1 2 52-10-7-068-045 ACTUATOR THIGH SUPP 365.00 730.00 JOB # 1 TOTAL PARTS 730.00 JOB # 1 TOTAL LABOR & PARTS 1197.20 \* DIAGNOSE AND REPOR HOURS: TECH(S):999
COMFORT ACCESS R/R DOOR HANDLE INOP. CHECK AND REPORT
HOOK UP CHARGER & ISTA TEST. NO FAULT.
CHECK OPERATION & PERFORM TEST PLAN.
RE & RE R/R OUTER DOOR HANDOLE & CHECK CONNECTION OK J# 2+51BMZ100 0.00 COMPLAINT: CORRECTION: NEED REPLACE R/R OUTER DOOR HANDOLE. DC D6561-00000000-30-001 51-22-7-191-908 \$965 +INSATLL +TAX PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 2 TOTAL PARTS 0.00 JOB # 2 TOTAL LABOR & PARTS 0.00 AUTHO BY EASYCARE AUTHO #4859463 \$1140.86 3.2HRS LABOUR CUSTOMER HAS \$200 DEDUCT. FAX 770-246-2466
CALL CUSTOMER WHEN PARTS ARE HERE!! L/M 8:50am 11/28/13 PARTS HERE. TAX SUMMARY-----59.86 R-120956453 83.80 Thank You FOR BRINGING

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 78760

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

PAGE 1 OF 2

**CUSTOMER COPY** 

[CONTINUED ON NEXT PAGE] 04:57pm

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

being all of the balance owing

Stock No.

Delivery Kms.

Delivery Date

Selling Retailer No.

82 21/17

BMCS171976

08/31/05

11/02/05

Indebtedness is hereby acknowledged in the sum of \$. for repairs, parts, & accessories described in this work order. T ALL ITEMS ARE SUBJECT TO G.S.T. Date DAVID MANG 02/22/17 8713 116 Labour Rate 208WCR 98.379 BLACK SAPPH 06/BMW/760LI/760LI Vehicle Id. No. H N O 3 5 1 6 D D 9 8 2 8 3 P.O. No. J# 1 11BM7 HOURS: 0.60 TECH(S):119 450 79 8n CHECK ENGINE LIGHT ON, ENGINE RAN ROUGH 1 TIME WHEN WARNING LIGHT WAS ON, CURRENTLY LIGHT OFF, ENGINE RUNNING NORMAL.

- DIAGNOSTIC CHARGE APPLICABLE FOR SCANNING & CHECKING COMPLAINT: CAUSE: FAULT IN FUEL PUMP HOOK UP CHARGER/ISTA TEST CORRECTION: MOUK UP CHARGER/ISIA 1ESI
SMOKE TEST / CHECK FUEL PRESSURE
NO LEAK, CHECK FUEL PRESSURE OKAY AT THIS POINT
FAULT INDICATES FUEL PUMP IN TANK FAULTED PREVIOUSLY.
RECOMMEND REPLACEMENT OF FUEL PUMP IF REOCCUR. RESET
& CLEAR ALL FAULTS IN SYSTEM. CUST ADVISED & TO MONITOR.
\$650 OF FUEL DIMM + TAYES - \$650.00 FUEL PUMP + INSTALLATION + TAXES PARTS-----QTY---FP-NUMBER----------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 1 TOTAL PARTS 0.00 JOB # 1 TOTAL LABOR & PARTS 79.80 J# 2 09BMZ \* BMW MAINTENANCE \* HOURS: 0.50 TECH(S):450 85.50 COMPLAINT: CHANGE OIL & FILTER CAUSE: BMW MAINTENANCE OIL AND FILTER REPLACED, SERVICE INTERVAL LIGHTS RESET TYRES FRONT-4MM, REAR-L-2MM, R-3MM, REAR TYRES LOW TREAD AND ALL TYRES WEARING UNEVENLY, RECOMMEND 4X NEW TYRES AND WHEEL ALIGNMENT. FRONT BRAKES WORN, REAR 7MM, REQUIRES FRONT BRAKES COMPLETE. COOLANT -36 DEGREES CELCIUS. SLIGHT GEARBOX OIL ON PAN, REQUIRE TIME TO DIAGNOSE, MINOR LEAK. CORRECTION: PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-SET OIL-FILTER ELEM 28.78 28.78 JOB # 2 JOB # 2 11-42-7-542-021 28.78 28.78 83-21-2-296-489 BMW LL01 5W-30 ENGI 0.94 0.94 79.90 JOB # 2 TOTAL PARTS 108.68 JOB # 2 TOTAL LABOR & PARTS 194.18 J# 3 34BMZ BRAKES HOURS: 1.40 TECH(S):450 FRONT BRAKES DUE AS PER CBS - REPLACE AS REQUIRED
RAISED VEHICLE, REMOVED FRONT WHEELS, MEASURED AND REQUIRES
FRONT BRAKES COMPLETE. RE AND RE FRONT BRAKES AS PER
MANUFACTURES SPECS. FITTED AND TIGHTENED ALL TO SPECS.
PUMPED BRAKE PEDAL, REMOVED MICROFILTER, ADJUSTED BRAKE
FLUID LEVEL. ROAD TESTED AND BEDDED IN BRAKES, ALL OKAY. 239.40 COMPLAINT: CORRECTION: RESET CBS FOR FRONT BRAKES. PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 3 JOB # 3 JOB # 3 1 34-11-6-794-915 REPAIR KIT, BRAKE P 217.23 184.65 184.65 BRAKE PAD WEAR SENS BRAKE DISC, VENTILA 34-35-6-778-037 27.17 189.98 31.97 27.17 34-11-6-864-057 223.51 379.96 JOB # 3 TOTAL PARTS 591.78 JOB # 3 TOTAL LABOR & PARTS 831.18 MISC-----CODE------DESCRIPTION------CONTROL NO-----JOB # A SS SHOP SUPPLIES 25.00 PAGE 1 OF 2 **CUSTOMER COPY** [CONTINUED ON NEXT PAGE]

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 98381

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

#### PATRICIA STEWART BMCS82682

An authorized BMW Retailer

### **Brian Jessel BMW**

2311 Boundary Road, Vancouver, B.C. V5M 4W5



CELL: 778-888-2717 G.S.T. Vendor # R100640366 Indebtedness is hereby acknowledged in the sum of \$. being all of the balance owing Cheque for repairs, parts, & accessories described in this work order. Visa M/C Dehit Amex **Terms** T Signature Tag No. Invoice Date Invoice No. DON KOERNER 34 03/01/07 6764 BMCS82682 114.00 003DMJ 19,650 **BLACK SAPPH** B60380 ear/Make/Mode 06/BMW/760LI/760LI 11/02/05 15 W B A H N O 3 5 1 6 D D 9 8 2 8 3 08/01/05 10102 In Service Date 11/02/05 02/28/07 Comments MO: 19650 JOB# 1 CHARGES-----CAR CAR RENTAL UNITS: TECH(S):024
CAR RENTAL PROVIDED THROUGH DISCOUNT OR BUDGET
RENTALS THAT EXCEED 1 DAY ARE THE CUSTOMER'S RESPONSIBILITY 1 95BMZZZCAR 0.00 COMPLAINT: Service Department RE-FUELING CHARGES WILL APPLY. Hours: Monday - Saturday 8:00 A.M. - 5:30 P.M. JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00 JOB# 2 CHARGES-----(604) 222-8806 ABOR----J# 2 36BMZ100 COMPLAINT: \* DIAGNOSE AND REPOR UNITS: 0.70 TECH(S):024
CUSTOMER REPORTS THAT TIRE LIGHT KEEPS COMINON WHEN TIRES
ALL HAVE PRESSURE 0.00 Parts Department Hours: FOUND TIRE PRESSURES TO BE OUT.
WERE AT 22PSI FRONT AND 30PSI REAR.
BMW RECOMMENDED PRESSURES ARE 41PSI FRONT AND REAR
SET PRESSURES AND RESET TIRE PRESSURE MONITOR CAUSE: Monday - Saturday 8:00 A.M. - 5:30 P.M. CORRECTION: (604) 222-8807 IJОВ# 2 TOTALS-----Service Direct Phone JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00 (604) 222-8806 ABOR - - -Toll Free J# 3 84BMZZ2306C COMPLAINT: E46 806C E46 E53 E6X E65 E66 UNITS: TECH(S):024 E46 E53 E6X E65 E66 E83 E85 E9X CHECK TCU (CANADA) WARRANTY 1-800-665-3375 CAUSE: BULLETIN 84 23 06 0084320100 CORRECTION: CHECK TCU **Switchboard** JOB# 3 TOTALS-----(604) 222-7788 JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00 All repairs performed using BMW original parts are TAX SUMMARY-----0.00 774164 warranted against defects in GST 0.00 100640366RT0001 material or workmanship for a period of 2 years. Thank you for choosing **Brian Jessel BMW** PAGE 1 OF 2 **CUSTOMER COPY** [CONTINUED ON NEXT PAGE] 05:05pm

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

being all of the balance owing

Invoice No.

Delivery Kms.

Production Date 08/31/05

11/02/05

BMCS140014

07/03/14

Delivery Date

Selling Retailer No.

06/17/14

BLACK SAPPH

		0	Indebte for repa	dness is l irs, parts,	nereby a & acces	acknowled ssories de	dged in t	the sum o in this wo	f \$ ork order
Customer No	ALL ITEMS ARE SUBJECT TO H.S.T.	T	Date_		Si	gnature _	T# N		
	MAT		LEE			398	Tag No	6447	7
	Labour R	late		icense No. 208WC		K	m	84,8	61
		ce/Model	760LI	/760	ΙΤ		-Australia		
	Vehicle to	d. No.				D D	0 0	2 0	2
	F.T.E. No		N 0	3 3	1 0	P.O. No.	9 8	2 8	3
	Commen	ts		-		4			
TLAROR & PAR	TS			-					
OMPLAINT: CORRECTION:	COMFORT ACCESS INOP. AFTER PARKING IT OW INTERMIT. GET SHOP FOREMAN TO TALK TO CUSIND TEST, HOOK UP CHARGER, RUN TEST PLAIENERGY DIAG, DRAW TEST, CAR IS DRAWING 1: DISCONNECT ALL ENTERTAIMENT CENTER MODULID DISCONNECT SEAT HEATER A/C NO CHANGE CAR IS GOING TO SLEEP AT THE THIS TIME LEAVE DRAW TEST ON RECHECK LATER CAR IS A SLEEP, RECONNECT ALL, TEST DRIVICONTROL UNITS ON AND OFF USE THE SYSTEM SET UP AGAIN FOR DRAW TEST FOUND FAULTY POWER MODULE REPLACED POWER MODULE AND PROGRAMMEND VEN	TECER NIG STOMER N 2A E NO C	CHANGE	19 317			-	596	.00
PARTS( JOB # 1 JOB # 1	TYFP-NUMBER	, POWE	.R	11.62 780.00 # 1	TOTAL	11.6 780.0 PARTS	2 0	11 780 791 1387	.62
J# 2 09BMZ		TEC	H(S):1	19 399				57	.60
COMPLAINT: CAUSE: CORRECTION: PARTS( JOB # 2 JOB # 2	CHANGE OIL & FILTER BMW MAINTENANCE OIL AND FILTER REPLACED, SERVICE INTERVAL BRAKE F5MM R6MM TIRE 7MM ALL AROUND COOLANT -29C	LIGH	TS RES	ĒΤ					
PARTS( JOB # 2	RTYFP-NUMBER	D EIE	LIST	PRICE 24.72	-UNIT			10	00
	85 83-21-2-296-489 BMW MOTOR OIL	SAE	5	0.84	TOTAL	19.00 0.84		71	.00
(Canada) L		70D //		# 2					.40
(C) (ug	DANG TALLERS OF THE STATE OF TH		2 TO		30R &	PARTS		148	
J# 3+51BMZ COMPLAINT: COURECTION:  PARTS	BODY EQUIPMENT HOURS: 1.1 L/F & L/R DOOR HANDLE COMFORT ACCESS INOR BOTH PASSENGER DOOR HANDLES DRAWING CONNECT CHARGER, BREIF TEST, RUN TEST PLAN WAKE UPS, SET UP VEHICLE FOR DRAW TEST, F NOT GOING OUT AFTER 20 MINUTES, START PUL DETRMINE SOURCE OF WAKE UP, WITH COMFORT VEHICLE GOES TO SLEEP, DIS-CONNECTED ALL VEHICLE WAKES UP WHEN EITHER DRIVER SIDE IN, NEED TO REPALCE HANDLES REPLACED L/F AND L/R OUTSIDE DOOR HANDLES CHECK OPERATION. OK	FOR FOUND LING ACCES DOOR HANDL	REQUEN CAS LIC FUSES S FUSE HANDLES	T GHTS TO OUT	E <b>D</b>			163	.90
PARTSC DJOB # 3 JOB # 3	TYFP-NUMBER	PENER I	LIST P 11 P 11	PRICE 100.00 100.00	UNIT	PRICE- 1100.00 1100.00	) )	1100 1100	
PAGE 1 OF 2	CUSTOMER COPY		[CONT	INUED (	ON NEX	XT PAGI	Ξ] Ο:	3:35pm	1

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 84863

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



			1			H.S.T. VEN	DOR # R 120956453
		0		reby acknowledged accessories describ			all of the balance owing
	ALL ITEMS ARE SUR IS	CTTOHST. T					
Contamos No	ALL ITEMS ARE SUBJE	Advisor	Date	Signature	ı No.	Invoice Date	Invoice No.
		MATTHEW		398	6447	07/03/14	BMCS14001
		Labour Rate	License No. 208WCF	Km	84,861	BLACK SAPPH	Stock No.
		Year/Make/Model			07,001	Delivery Date	Delivery Kms.
		Vehicle Id. No.	'60LI/760L	I		Selling Retailer No.	Production Date
		WBAH	N 0 3 5 1	6 D D 9	8 2 8 3		08/31/05 In Service Date
		F.T.E. No.		P.O. No.		R.O. No. 06/17/14	In Service Date 11/02/05
		Comments		Service Control of the Control of th			
						MO: 84	863
			JOB # 3 TO	TAL PARTS	2200.00		
		JOB #	3 TOTAL LABO	OR & PARTS	2363.90	At Park Shore	e BMW, it is ou
MISCCODE	DESCRIPTION	· · · · · · · · · · · · · · · · · · ·	CONTROL M	10	• • • • • • • • • • • • • • • • • • • •		rovide excellen
JOB # A	SS SHOP SUPPLIES				25.00		
				AL - MISC	25.00	The state of the s	rvice in all ou
COMMENTS	/18/14 CARRY OVER OKD					1.7%	have any con-
I CALLED 5pm 06/	19/14 CARRY OVER OKD					The second second second second	e contact ou
NEXT WEEK!	20/14 CARRY OVER					Service Mana	ager directly.
AUTHO #4959787 FAX 1770-246-2	TOTAL \$940.61						
L/M 12:38pm 06	5/24/14 PART ON ORDER CARRY OVE	ER .					dvised that you
AUTHO ATA BHON	IE TO PAY FOR THE EXTRA LABOUR. '25/14 CARRY OVER OKD					The state of the s	ing a Custome
I CALLED SAL WAR	R 3pm 06/26/14 INSPECTOR COMIN	NG FRI OR MON.				Satisfaction	Survey from
1 L/M 12:15DM 06	5/27/14 INSPECTOR COMING SAT. 2 TOTAL \$3588.18 ON 06/30/14 PAR					BMW Canad	da that will be
L/M 2pm 07/02/	14 FINISHED					delivered by	email. We would
CALLED 4:20pm	07/02/14 CUSTOMER PAYS \$807.29	OKD				greatly appre	eciate it if you
						- 2000 March 1980 Marc	time to fill ou
GST 196.23 R	-120956453 PST	274.72				the survey co	
			, ,				
	*****		TOTAL	LABOR	017 50	Thank You	
* DEBIT CARD [	] CASH [ ] *		TOTAL	PARTS	817.50 3082.02	for choosing	
* MASTERCARD [	) VISA [] *			SUBLET G.O.G	0.00 0.00	Park Shore B	N //\A /
**************  * DEBIT CARD [  * MASTERCARD [  * CHEQUE [ ] C	*		TOTAL	MISC CHG.	25.00	Park Shore B	IVIVV.
	* *			MISC DISC TAX	0.00 470.95	20	
* CHARGE [ ]	***********						
			TOTAL	NVOICE \$	4395.47		
CUSTOME	R SIGNATURE						
CUSTOME							
			ATTORNEY.				
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PAGE 2 OF 2	CUSTOMER COPY		[ END C	F INVOICE ]	03:35pm	1	
				-			

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

		0 U				d in the sum of \$ bed in this work or	bein	g all of the balance owing
ALL ITEMS ARE SUBJECT TO H		T	Date	s	Signature			
20061	Advisor GARE	TT (	GRATTO	N	120	3848	Invoice Date 09/20/11	Invoice No. BMCS10946
ADAM SIDKY	abour Rat	.00	Lice	Pose No. D8WCR	Km	54,998	Colour BLACK/	Stock No.
WECT MANCOUNTED DO 1.75 4-3	ear/Make/	Model			CDN 76		Delivery Date	Delivery Kms.
V	ehicle Id. I	No.		The second	SDN 76		Selling Retailer No.	Production Date
<u>v</u>	T.E. No.	<u> </u>	N 0 3	5 1 6	D D 9	8 2 8 3	R.O. No.	In Service Date
	Comments						09/19/11	11/02/05
604-761-2558					eratoleka		MO: 54	1999
LABOR & PARTS  J# 1 65BMZ  COMPLAINT:  CUST REPORTS I DRIVE CONTROLLER WILL  -CUST HAS EASYCARE WARRANTY-  4443937 AUTH NUMBER FROM EASY CARE  \$200.00 DEDUCTABLE  CORRECTION:  ISID-TEST, TEST PLAN CONTROLLER, TEST  AND BUS ALL OKAY, ORDER NEW CONTROLLE  TECH 317: REMOVE CENTER CONSOLE, DISA  REPLACE I -DRIVE CONTROLLER. PROGRAM V  WITH DISC.  PARTSQTYFP-NUMBER	SPIN T POWE ER ASSEME VEHICL	ON I	TS OWN OUND OMPLETEI PDATE NA	Y AND VI		371.80	mission to p customer se fields. If you cerns, plea	re BMW, it is our provide excellent ervice in all our have any conse contact our ager directly.
JOB # 1 1 65-82-6-980-057 CONTROLLE	ER		JOB #	0.25 1 TOTAL L LABOR 8	710.25 - PARTS	710.25 710.25 1082.05	will be receive	dvised that you ving a Customer
J# 2 95BMZZZCCAR C COURTESY CAR HOURS: COMPLAINT: NO CHARGE - CUSTOMER ADDED FUEL - CORRECTION: PARTSQTYFP-NUMBERDESCRIPTI	ION		JOB #	RICE-UNIT	. PARTS	0.00	BMW Cana delivered by greatly appr can take the	Survey from da that will be email. We would reciate it if you e time to fill out
COMMENTS		ACCOUNT	2 TOT/	L LABOR 8	PARTS	0.00	the survey co	ompietely.
CUSTOMER TO PAY \$200.00 DEDUCTIBLE EASYCARE TO PAY \$1011.90							Thank You	
TAX SUMMARY							for choosing	
HST 129.85 R-120956453							Park Shore E	SIVIVV.
TOTALS								
**************************************				TOTAL LAB	OR	371.80		
				TOTAL PAR	LET	710.25 0.00		
* MASTERCARD [ ] VISA [ ] *  * CHEQUE [ ] CHEQUE# [ ] *  * CHARGE [ ] *  ********************************				TOTAL G.C	SC CHG.	$0.00 \\ 0.00$		
* CHARGE [ ] *				TOTAL MIS TOTAL TAX	(	0.00 129.85		
**************************************			TO	TAL INV	OICE \$	1211.90		
ALL ITEMS ARE SUBJECT TO HST AS OF JULY 1 2010								
CUSTOMER SIGNATURE Thank You  YOUR CAR TO US	FOF	R BF	RINGIN	G				
YOUR CAR TO US	S FO	RS	ERVI(	E				
PAGE 1 OF 1 CUSTOMER COPY			[	END OF II	NVOICE ]	04:20pm		

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



							H.S.T. VEI	NDOR # R 120956453
		0	Indebtedr for repairs	ess is hereby a , parts, & acces	cknowledged in	n the sum of \$ ed in this work ord	der. bein	g all of the balance owing
-	ALL ITEMS ARE SUBJECT TO H.S.T.	T	Date		gnature			
O. Marian N.	Advisor GAR	ETT (	GRATTO	N	120 Tag	No. 3086	Invoice Date 09/10/11	Invoice No. BMCS109227
	Labour R 14	ate 3.00		ense No. OSWCR	Km	54,704	Colour BLACK/	Stock No.
	Year/Mak	e/Model			SDN 760		Delivery Date	Delivery Kms.
	Vehicle Id	l. No.			D D 9 8	THE OWNER WHEN THE PARTY OF THE	Selling Retailer No.	Production Date
	F.T.E. No			3 = 0	P.O. No.	2 0 3	R.O. No. 09/10/11	In Service Date 11/02/05
	Commen	ts					MO: 54	
LEFT REAR REMAINING  TAX SUMMAR HST 127.  TOTALS  *********  * DEBIT CA  * MASTERCA  * CHEQUE [  ********  ALL ITEMS  CUS	RD [ ] VISA [ ] *  ] CHEQUE# [ ] *	R BF	TO	TOTAL LABOR TOTAL PART TOTAL SUBITOTAL G.O TOTAL MISOR TOTAL TAX	DR TS LET .G C CHG. C DISC	324.60 714.34 0.00 0.00 23.53 0.00 127.50	At Park Shormission to procustomer set fields. If you cerns, please Service Man Please be a will be received Satisfaction BMW Canadelivered by greatly approximation of the process of the	re BMW, it is our provide excellent ervice in all our in have any consecutive contact our ager directly.  I dvised that you wing a Customer Survey from da that will be email. We would reciate it if you estime to fill out ompletely.
레 PAGE 2 OF 2	CUSTOMER COPY		[	END OF IN	VOICE ]	10:42am	1	

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

being all of the balance owing

Invoice No.

Delivery Kms.

Production Date

11/02/05

BMCS109227

Customer No.	ALL ITEMS ARE S	SUBJECT TO H.S.T.	OUT	for repairs,  Date	oarts, & acces	gnature	n the sum of \$ ed in this work ord No.	
		GARE Labour Rat		RATTO	se No.	120	3086	09/10/11 Colour
			3.00	20			54,704	BLACK/
			MW/7		S/4DR	SDN 760	OLI	
		W B	АН	N 0 3	5 1 6		8 2 8 3	Selling Retailer No.
		F.T.E. No.				P.O. No.		R.O. No. 09/10/11
			Sulai					
LABOR & PARTS	BE, OIL AND FILT FILTER NCE PLAN FILTER DONE	FHOURS: 0.5	0 TECH	I(S):203				At Park S mission to
PARTSQTYFP-NUMBEF JOB # 1 1 11-42- JOB # 1 9 07-51	R -7-542-021 -0-017-866	DESCRIPTION SET OIL-FILTE BMW 5W30 HIGH	R ELEN PERF.	-LIST PF 1 33 8 JOB #	RICE-UNIT 3.32 3.41 1 TOTAL	PRICE- 19.00 8.41 PARTS	19.00 75.69 94.69	fields. If y cerns, pl
		. <b></b>				PARTS		Service IV
J# 2 10BM6B-00022 * BR/COMPLAINT: PERFORM BRAKE CAUSE: BMW MAINTENAN CORRECTION: PERFORMED BR/	E FLUID FLUSH NCE PLAN NKE FLUID SERVIO	E M						Please be
PARTSQTYFP-NUMBEF JOB # 2 1 83-13-	R -0-139-897			JUB #	Z TOTAL	PARTS	19.73	Satisfacti BMW Ca delivered
J# 3 10BMZ700 MICRO	) EILTED	HOURS A 20	JOB #	2 TOTAL	LABOR &	PARTS	91.23	greatly a can take
J# 3 10BMZ700 MICRO COMPLAINT: REPLACE MICRO CAUSE: BMW MAINTENAN CORRECTION: REPLACED MICRO	ICF PLAN	HUUKS: 0.20		1(5):203			28.60	the survey
PARTSQTYFP-NUMBER JOB # 3 2 64-11-	R 6-921-019	DESCRIPTION MICROFILTER		78	.96	PRICE- 78.96 PARTS	157.92	Thank Your for choosi Park Shor
			JOB #	3 TOTAL	LABOR &	PARTS	186.52	Park Shor
J# 4 34BMZ BRAKE COMPLAINT: CHECK AND REF	S PORT ON BRAKE ST	HOURS:	TECH	(S):203			153.00	
CAUSE: WORN CORRECTION: PERFORMED FRO		: REPLACE BRAK	KE PAD	S, ROTOR	S			
PARTSQTYFP-NUMBER JOB # 4 2 34-11- JOB # 4 1 34-11- JOB # 4 1 34-35-	6-750-267 6-794-915 6-778-037	DESCRIPTION BRAKE DISK 348 BRAKE PADS TEMP.SENSOR	3X30	268 224 45	ICE-UNIT .35 .69 .20 4 TOTAL	143.00 133.00 23.00	286.00 133.00 23.00 442.00	
			JOB #	4 TOTAL	LABOR &	PARTS	595.00	
MISCCODEDESC JOB # A SS SHOP	RIPTION						23.53 23.53	
COMMENTSFRONT TIRE TREAD DEPTH REM								
PAGE 1 OF 2	CUSTOMER CO	PY		[CONTINU	ED ON NE	XT PAGE]	10:42am	

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 54705

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

					0	Indebtedn for repairs	ess is hereby a , parts, & acce	acknowledg ssories des	ged in the sun	n of \$ work ord	er. beir	ng all of the balance owing
		ALL ITEMS /	ARE SUBJECT TO	H.S.T.	T	Date	S	ignature				
Customer No.				Advisor		Duto		CHICK COLOR	Tag No.	e de proces	Invoice Date	Invoice No.
				ALEX Labour Rat		Lice	nse No.	372		16	01/24/13 Colour	BMCS124869 Stock No.
				146 Year/Make	00.0	20	08WCR		69,	700	BLACK/	
						-SERI	ES/4DR	SDN 7	760LI		Delivery Date	Delivery Kms.
				Vehicle Id.	No.		5 1 6			2 2	Selling Retailer No.	Production Date
				F.T.E. No.	Ч П	N U J	3 1 0	P.O. No.	0 2 0	) )	R.O. No.	In Service Date
				Comments							01/24/13	11/02/05
									Marin Carrell		MO: 69	9701
LABOR & PART J# 1 09BM6B-	S OFS * LIE	E, OIL AND F	тт шанас.		TECL							
COMPLAINT:	CHANGE OIL &	FILTER	TEI HOURS.		IEUF	(3):302				52.72	At Park Sho	re BMW, it is our
CORRECTION:	REF 124226 LUBE OIL AND	FILTER DONE									The second contract of	provide excellent
DARTS	TV ED MUMDER		DESCRIPT	LION		LICT D	DICE UNIT	DDICE				ervice in all our
JOB # 1 JOB # 1	1 11-42-	7-542-021	SEI 01L-	·FILTEF	R ELEM	3	2.52	19.00	1	19.00		have any con-
JOB # 1	1 83-21-	2-296-489 2-293-318	BMW MOTO WINDSHIE	OR OIL ELD WAS	SAE 5 SHER F		0.84 5.25	0.84 5.25		71.40 5.25	150	se contact our
							1 TOTAL	PARTS		95.65		ager directly.
20				J	JOB #	1 TOTA	L LABOR &	PARTS	14	18.37	Oct vice ivial	ager directly.
J# 2 34BMZ32	0 * REA	R PADS	HOURS:		TECH	(S):302				79.00	Please be a	dvised that you
1	REPLACE REAR			1226					*			ving a Customer
PARTSQ JOB # 2	TYFP-NUMBER 1 34-21-	6 760 471	DESCRIPT	ION		-LIST P	RICE-UNIT	PRICE-			STATE OF STA	Survey from
JOB # 2	1 34-21- 1 34-35-	6-768-471 6-778-038	REPAIR K BRAKE PA	D MEAL	SENS	19	1.51 6.26	103.00 24.00		03.00 24.00		da that will be
							2 TOTAL	PARTS		7.00	Attribute States	email. We would
				j	IOB #	2 TOTA	L LABOR &	PARTS	20	6.00		reciate it if you
MISCC0	DE DESC	RIPTION				CON	TROL NO					e time to fill out
JOB # A	SS SHOP	SUPPLIES					TOTAL -			9.55 9.55	the survey c	
COMMENTS							TOTAL	11130		9.55		
COMMENTO						<b></b>			•		Thank You	
TAX SUMMARY-											for choosing	
HST 43.67	R-120956453										Park Shore E	BMW.
TOTALS												
	*****	***					TOTAL LABO	OR	13	1.72		
* DEBIT CARD	[] CASH [	] * *					TOTAL PAR	TS	22	2.65		
* MASTERCARD	[ ] VISA [	] *					TOTAL SUBI TOTAL G.O	.G		$0.00 \\ 0.00$		
* CHEQUE [ ]	CHEQUE# [	) *					TOTAL MISO TOTAL MISO			9.55 0.00		
* CHARGE [ ]		*					TOTAL TAX			3.67		
*****	******	***				TO	TAL INV	OICE \$	40	7.59		
ALL ITEMS AR	E SUBJECT TO H	ST AS OF JUL	Y 1 2010									
CUSTO	MER SIGNATURE											
DACE 4.05.1								¥)		B		
PAGE 1 OF 1		CUSTOMER	COPY			1	FND OF IN	VOICE 1	10:23an	n '		

[ END OF INVOICE ] 10:23am

PAGE 1 OF 3

## Park Shore Motors Ltd.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Fax: (604) 985-9114 Phone: (604) 985-9344



H.S.T. VENDOR # R 120956453

being all of the balance owing

Delivery Kms.

Production Date In Service Date

11/02/05

BMCS124226

		0	Indebt for rep	edne	ess is hereby parts, & acce	acknowl	edged i	n the s	sum of \$_	rder.
	ALL ITEMS ARE SUBJECT TO H.S.T.	U	Date							
	Customer No Advisor		Date			Signature	Tag	No.		Invoice Date
	ALEX Labour R			Licer	nse No.	37	Z Km	8	916	01/24/13 Colour
	14 Year/Mak	6.00		20	8WCR			69	700	BLACK/
	06/E	MW/7	7-SEF	RIE	S/4DR	SDN	760	LI		Delivery Date
	Vehicle Io	l. No.		and in	5 1 6		ASSESSED FOR		8 3	Selling Retailer No.
	F.T.E. No.		14 0	3	3 1 0	P.O. N	o	, _	0 3	R.O. No.
	Commen	ts	-	+						01/03/13
	LARON & DANTS			+		-				MO:
	LABOR & PARTS	0 TEC	H(S):3	302					0.00	At Park Sh
	PARTSQTYFP-NUMBERDESCRIPTION		LIST JOE	PR	RICE-UNIT 1 TOTAL	PRIC PART	E-S		0.00	mission to customer
		J0B #	1 TC	TAL	LABOR 8	PART	S			fields. If y
	J# 2 34BMZZZ21201 * REAR PADS W/ROTORS HOURS: 0.5 COMPLAINT: CUSTOMER REPORTS REAR BRAKE WARNING ON. O REAR BRAKES COMPLETE IF NECESSARY	O TEC		02					0.00	cerns, ple Service Ma
	CORRECTION: SEE RO 124869									Please be
	PARTSQTYFP-NUMBERDESCRIPTION		LIST	PR	ICE-UNIT	PRICI	<u>-</u>		0.00	will be rec
		705 #			2 TOTAL				0.00	Satisfaction
				N - L	LABOR &					BMW Car
-	COMPLAINT: CUSTOMER REPORTS COMFORT ACCESS FUNCTION	FOR DI	RIVERS	DO	UB.				146.00	delivered b
	LUCK UNLOCK IS INTERMITTANT. WILL PROVIDE SEE ATTATCHED NOTE FROM CUSTOMER	BOTH	SETS	0F	KEYS					greatly ap
1/10)	FAULTS. ENERGY CHARGER, ISID TEST: MULTI FAULTS. ENERGY DIAG, TEST BATTERY: FAIL. CHECK FUNCTION OF ALL HANDLES WITH BOTH K PASS FRONT WILL NOT UNLOCK. SWAP FRT AND RE-TEST: FAULT FOLLOWED HANDLE SWAP HAND	REQUIFERS. A	RES BA ALL OK HANDLE	EX S A	RY. CEPT ND					can take t the survey
iny (Canada) LTD: CC619922 C/ (	R/F DOOR HANDLE AS WELL. WILL NEED TO RE- AS FIRST STEP WE NEED CAR BATTERY AND RIG HANDLE . GERMANY PARTS . \$965 + LABOUR AN AUTH ONLY TO RECHARGE BATTERY AT THIS POI RECHARGE CAR BATTERY OVERNIGHT 11 JAN 201: TECH 31: TRIED COMFORT ACCESS AFTER CHARG OVERNIGHT, RF DOOR HANDLE NOT WORKING MOS' INTERNAL ELECTRICAL FAULT . FAULT CODE DO! REPLACE PASSENGER FRONT DOOR HANDLE	TEST A HT FRO D TAX NT BY 3 ING BA	AFTER ONT DO CUSTO	REP OR MER	AIR.					Thank You for choosir Park Shore
d Reynolds Compa	PARTSQTYFP-NUMBER	ENER F	-LIST	PR 965 #	ICE-UNIT .00 3 TOTAL	PRICE 965.0 PARTS			965.00 965.00	
olds an	,	JOB #	3 TO	TAL	LABOR &	PARTS		11	11.00	
999 I he Keyn	J# 4+61BMZ102 * ELECTRICAL DIAGNOS HOURS: COMPLAINT: CUSTOMER REPORT SLOW CRANKING IN MORNING CORRECTION: RECHARGE BATTERY OVERNIGHT								0.00	
ght©	OKAY FOR NOW . WILL REQUIRE NEW BATTERY IF									
-U3) Copyi	PARTSQTYFP-NUMBERDESCRIPTION	₹ BR	-LIST JOB	PR:	ICE-UNIT 4 TOTAL	PRICE PARTS	•		0.00	
MW (10	YOUR CAR TO US FO								0.00	
-115- -11-B		.D.O.	LIC.V.	114			• • • • •			2

**CUSTOMER COPY** 

[CONTINUED ON NEXT PAGE]

02:59pm

Park Shore BMW, it is our ssion to provide excellent stomer service in all our elds. If you have any conrns, please contact our ervice Manager directly.

MO: 69701 REPRINT#

ease be advised that you Il be receiving a Customer itisfaction Survey from MW Canada that will be livered by email. We would eatly appreciate it if you n take the time to fill out e survey completely.

ank You choosing rk Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

being all of the balance owing

Delivery Kms.

Production Date

In Service Date

MO: 69701 REPRINT#

11/02/05

BMCS124226

		H.S.T.
	O Indebtedness is hereby acknowledged in the sum of \$	
	for repairs, parts, & accessories described in this work order	er.
	ALL ITEMS ARE SUBJECT TO H.S.T. DateSignature	
	Tag No.	Invoice Date
	ALEX MA 372 8916  Labour Rate   License No.   Km	01/24/13 Colour
	146.00 208WCR 69.700	BLACK/
	Teariniake/Model	Delivery Date
	06/BMW/7-SERIES/4DR SDN 760LI Vehicle Id. No.	Selling Retailer No.
	<u>W B A H N O 3 5 1 6 D D 9 8 2 8 3</u>	
		R.O. No. 01/03/13
	Comments	01/03/13
		MO:
	LABOR & PARTS	
	COMPLAINT: CUSTOMER REPORT OIL DROPS ON GARAGE FLOOR	
	CAUSE: EASYCARE SENDING INSPECTOR INSPECTOR ARRIVED 1035 7 JAN 2013	At Park Sh
	CURRECTION: REPLACED RT SIDE VALVE COVER GASKET	mission to
	CLEANED ENGINE CHARGED BATTERY	customer
	**************************************	fields. If y
	PARTSQTYFP-NUMBER	cerns, ple
	JOB # 5 1 11-12-7-518-420 SEALING 58.00 57.00 57.00	Service Ma
	JUB # 5 2 12-14-1-748-398 O DINC 14-75 0.00 0.00 1	COI VICE IVI
	JOB # 5 6 11-61-1-440-321 PROFILE CASKET 34.93 31.00 31.00	Discourse
	J0B # 5 12 11-12-1-437-395 RUBBER SEAL 3.00 1.50 18.00 1	Please be
	107-12-9-952-104 HOSE CLAMP 4.50 1.54 1.54	will be rec
	JOB # 5 TOTAL PARTS 472.50	Satisfaction
	JOB # 5 TOTAL LABOR & PARTS 1771.90	BMW Car
	J# 6+95BMZZZNCV NO CHARGE VEHICLE HOURS: TECH(S):302 0.00	delivered b
	COMPLAINT: ENTERPRISE VEHICLES ARE PROVIDED FOR A TWELVE HOUR PERIOD UNLESS AUTHORISED.SAFE RETURN OF ENTERPRISE VEHICLES TO	greatly ap
	I ENTERPRISE ARE NOT THE RESPONSIBILITY OF DADY SHOPE DAILY	can take t
	COMMEDITOR.	the survey
6	PARTSQTYFP-NUMBERDESCRIPTIONLIST PRICE-UNIT PRICE-	tric survey
(11)	JOB # 6 TOTAL PARTS 0.00	Th 1 34
325	JOB # 6 TOTAL LABOR & PARTS 0.00	Thank You
	SUBLETPO#VEND INV#-INV.DATE-DESCRIPTION	for choosing
	TOTAL - SUBLET 0.00	Park Shore
and)	COMMENTS	
3	DROP BOX	
	EASYCARE PAY \$3228.89 AUTH # 4711276 1437.54 PARTS	
	1445.40 LABOUR	
	CUSTOMER DEDUCTIBLE 224.00	
١	TAX SUMMARY	
١	HST 345.95 R-120956453	
	RECOMMENDATIONS	
I	UPDATED CUSTOMER @ 1538 7 JAN 2013 L/M @ 0851 8 JAN 2013	
1	1446 23 JAN 2013>>L/M	
	0805 24 JAN 2013>>/M	
	LEFT MESSAGE WITH SOMEONE @ 1040 24 JAN 2013 FOR PICK UP	
1	Thank You FOR BRINGING	
	YOUR CAR TO US FOR SERVICE	
1	PAGE 2 OF 3 CUSTOMER COPY [CONTINUED ON NEXT PAGE] 02:59pm	

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



H.S.T. VENDOR # R 120956453

			0	Indebted for repai	dness is hereby a rs, parts, & acces	acknowledged i ssories describ	in the sum of \$ ed in this work ord	being	all of the balance owing
		ALL ITEMS ARE SUBJECT TO H.S.T.		Date	Si	gnature			
	Customer No	Advisor AL E.	X MA				No. 8916	Invoice Date 01/24/13	Invoice No. BMCS124226
			6.00		08WCR	Km	69,700	Colour BLACK/	Stock No.
			ke/Model		IES/4DR	SDN 760		Delivery Date	Delivery Kms.
		Vehicle	d. No.		3 5 1 6		Manager Committee of the Committee of th	Selling Retailer No.	Production Date
		The second se				P.O. No.		R.O. No. 01/03/13	In Service Date 11/02/05
		Comme	nts						701 REPRINT# 1
	TOTALS								
(01	* DEBIT CARI  * MASTERCARI  * CHEQUE [ :  * CHARGE [ :  **********************************	D[] VISA[]*  CHEQUE#[]*			TOTAL LABGE TOTAL PART TOTAL SUBIT TOTAL G.O. TOTAL MISC TOTAL TAX.	C CHG. DISC	1445.40 1437.50 0.00 0.00 0.00 345.95 3228.85	mission to procustomer serifields. If you cerns, pleas Service Mana  Please be adwill be received Satisfaction BMW Canad delivered by engreatly appre	lvised that you ing a Customer Survey from a that will be mail. We would eciate it if you time to fill out
ELC-S11-BMW (10-03) Copyright © 1999 The Reynolds and Reynolds Company (Canada) LTD- C선65992 인기에		Thank You FOR						Thank You for choosing Park Shore BN	MW.
шI	PAGE 3 OF 3	CUSTOMER COPY		I	END OF IN	OICE ]	02:59pm		ا

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114

Indebtedness is hereby acknowledged in the sum of \$.



H.S.T. VENDOR # R 120956453

being all of the balance owing

Invoice No.

Stock No

Delivery Kms.

Production Date 08/31/05 In Service Date 11/02/05

BMCS133626

				U	for repairs	, parts, & a	ccessories	describe	the sum of t d in this wor	\$being
	Contract	ALL ITEMS ARE SUBJECT	Advisor	Т	Date		_Signature	Tag N	lo.	Invoice Date
			MATT Labour Ra			nse No.		)8 Km	6653	11/13/13 Colour
			Year/Make			8WCR		Kill	78,75	57 BLACK SAPPH
			06/E	MW/7	760LI/	760LI	4			Delivery Date
			W B	АН	N 0 3	5 1	6 D D	9 8	2 8 3	Selling Retailer No.
			F.T.E. No.				P.O. No	).		R.O. No. 11/12/13
			Comment	s						MO: 78
	LABOR & PAR J# 1 61BMZ4	TS )0	DC 1 1	A TEC	U(C).266					
	COMPLAINT: CORRECTION:	CHECK BATTERY AND REPLACE IT IF N FOUND BATTERY LOW, PERFORMED SHOP DIAGNOSIS, FOUND LOW BATTERY VOLT REPLACE BATTERY AND REGISTER, CHE	NEEDED AS RT TEST, TAGE DUE ECK FUNCT	PER RUN E TO SH TON O	CUSTOMER NERGY ORT TRIP K NOW	S			108.(	At Park Shor mission to p customer se
	PARTS( JOB # 1	TYFP-NUMBERDESCF 1 61-21-2-353-812 AGM S	ASAH BATI	ER	36 JOB #	6.65 1 TOT	206. AL PART	00 S	206.0 206.0	fields. If you cerns, pleas
	J# 2 52BMZ				1 TOTA				314.0	00 Service Mana
	COMPLAINT:	BOTH FRONT SEAT POWER ADJUSTMENT		TECI STER I	1(S):31 NOT WORK	366 ING			0.0	Please be a
	CORRECTION:		MARR.	ם בוו	CTDTCAL	OV				will be receiv
		DIASSEMBLED LF SEAT TO CHECK (REM UNIT), TRANSMISSION GEARS IN MOTO NEEDS BOTH NEW MOTOR ASSYS FOR LE 52-10-7-068-045 \$365 B/O GERMANY	IN ACCA VI	DE CTE	TDDEN					BMW Canad delivered by e greatly appre
	PARTSQ	TYFP-NUMBERDESCR	RIPTION		-LIST PF JOB #	RICE-UNI 2 TOTA	IT PRICE	<u>.</u>	0.0	can take the
(0)					2 TOTAL				0.0	00
LTD.SFE41655.52. (01/19).	J# 3 10BM6B- COMPLAINT: CAUSE: CORRECTION:	00022 * BRAKE FLUID FLUSH HOUR PERFORM BRAKE FLUID FLUSH BMW MAINTENANCE PLAN Flush Brake System A11		TECH	I(S):366				87.6	Thank You for choosing Park Shore Bl
(Canada) LTD.SF		TYFP-NUMBERDESCR 1 83-13-0-139-897 BRAKE	IPTION FLUID DO	)T4, L	. 15	ICE-UNI .40 3 TOTA	15.4	-0	15.4 15.4	10
ompany				JOB #	3 TOTAL				103.0	
ds and Reynolds Co	CAUSE:	O MICRO FILTER HOUR: REPLACE MICRO FILTER BMW MAINTENANCE PLAN REPLACED MICRO FILTER							0.0	
right © 1999 The Reyno	PARTSQ JOB # 4	TYFP-NUMBERDESCR 1 64-11-9-272-643 SET, N	MICROFILT	ER/AC	155 JOB #	.00 4 TOTA	155.0 L PARTS	0	155.00 155.00	
6	Mr craw				4 TOTAL		& PARTS		155.00	
SI1-BMW (10-03) Cc	CAUSE:	D13R E65 E66 PROGRAM CONT HOURS E65 E66 PROGRAM CONTROL UNITS (GAT BULLETIN 65 80 13RC 0065600200 E65 E66 PROGRAM CONTROL UNITS (GAT	TEWAY MOD	ULE)				000000000000000000000000000000000000000	WARRANT	000000
ELC	PAGE 1 OF 2	CUSTOMER COPY			[CONTINU	ED ON N	EXT PAG	E] 03	3:57pm	

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 78759

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

being all of the balance owing

Delivery Kms.

Production Date

BMCS141902

08/31/05

11/02/05

Indebtedness is hereby acknowledged in the sum of \$ for repairs, parts, & accessories described in this work order. ALL ITEMS ARE SUBJECT TO G.S.T. T Signature Invoice Date ALEX MA 372 7450 10/15/14 License No. 208WCR 85,284 BLACK SAPPH 06/BMW/760LI/760LI W B A H N O 3 5 1 6 D D 9 8 2 8 3 R.O. No. 08/20/14 J# 1 618MZ100 \* ELECTRICAL DIAGNOS HOURS: TECH(S):119 o oo COMPLAINT: CUSTOMER REPORT COMFORT ACCESS NOT WORKING CORRECTION: PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 1 TOTAL PARTS 0.00 JOB # 1 TOTAL LABOR & PARTS 0.00 J# 2+61BMZ101 \* ELECTRICAL DIAGNOS HOURS: 0.70 TECH(S):119 WARRANTY REPLACEMENT OF REPLACEMENT OF POWER MODULE POWER MODULE REPORTS FALSE DRAW COMPLAINT: CAUSE: CORRECTION: CONNECT BATTERY CHARGER, BREIF TEST, RUN TEST PLAN SEARCH FOR RECORDED DRAW IN MODULE NO DRAWS AT ALL, POWER MODULE IS REGISTERING A FALSE DRAW PARTS WARRANTY PARTS-----QTY---FP-NUMBER----------DESCRIPTION-------LIST PRICE-UNIT PRICE-JOB # 2 JOB # 2 JOB # 2 1 61-36-8-373-700 RELAY, MAKE CONTACT CONTROL UNIT, POWER WARRANTY 61-35-9-132-581 WARRANTY 07-12-9-952-104 HOSE CLAMP WARRANTY JOB # 2 TOTAL PARTS 0.00 JOB # 2 TOTAL LABOR & PARTS 0.00 J# 3+51BMZ100 \* DIAGNOSE AND REPOR HOURS: 3,20 TECH(S):119 46 REPLACEMENT OF REPLACEMENT (PARTS WARRANTY)
DOOR HANDLE SHORTED INTERNALLY
SEARCHED FOR A DRAW NUMEROUS TIMES, NO DRAWS PRESENT
FOUND VEHICLE BEING WOKEN UP NUMEROUS TIMES, POURED
WATER ON ALL HANDLES WITH NO KEY PRESENT, R/F DOOR HANDLE
WAKES UP CAR, NEEDS NEW CA HANDLE
REPALCED HANDLE PARTS WARRANTY WARRANTY COMPLAINT: CAUSE: CORRECTION: PARTS-----QTY---FP-NUMBER-------DESCRIPTION------LIST PRICE-UNIT PRICE-JOB # 3 1 51-21-7-194-838 OUTER DOOR OPENER P WARRANTY DD98283/475 JOB # 3 TOTAL PARTS 0.00 JOB # 3 TOTAL LABOR & PARTS 0.00 TAX SUMMARY-----**GST** 0.00 R-120956453 PST 0.00

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 85285

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

PAGE 1 OF 2

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 03:23pm

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

		0	Indebte	edness is hereby ack	nowledged in	being a	being all of the balance owing	
	44.6	Ū	loi repa	irs, parts, & accessories described		d in this work ord	ler.	
Customer No.	ALL ITEMS ARE SUBJECT TO G.S.		Date_	Sign			T	
	AL	EX MA	<b>\</b>		372 Tag N	7450	Invoice Date 10/15/14	Invoice No. BMCS141902
	Labou	r Rate		icense No.	Km	AND THE RESIDENCE OF THE	Colour	Stock No.
	Year/N	/lake/Model		208WCR		85,284	BLACK SAPPH Delivery Date	Delivery Kms.
	06	BMW/	760LI	/760LI			and any organization of the control	Delivery Idris.
			I N O	35160	D 0 8	202	Selling Retailer No.	Production Date
	F.T.E.	No.		3 5 1 6 5	.O. No.	283	R.O. No.	08/31/05 In Service Date
	Comm	ents		+			08/20/14	11/02/05
					The same of the con-		Mo: 852	85
TOTALS								
* CASH [ ] DEBIT CARD [ ********************  We will be following up COMPLETI	] RE	******* HRG [ ]	]*	TOTAL LABOR TOTAL PARTS TOTAL SUBLE TOTAL G.O.G TOTAL MISC TOTAL MISC TOTAL TAX	T CHG. DISC 	0.00 0.00 0.00 0.00 0.00 0.00	mission to pro customer sen fields. If you I	vised that you ag a Customer Survey from a that will be mail. We would state it if you ime to fill out apletely.
PAGE 2 OF 2	CUSTOMER COPY		erek Ervi	END OF INVO				

[ END OF INVOICE ] 03:23pm

PAGE 1 OF 1

CUSTOMER COPY

# Park Shore Motors Ltd.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

	0	Inde for r	btedness is hereb epairs, parts, & ac	y acknowledged i cessories describe	n the sum of \$ ed in this work ord	being al	l of the balance owing
ALL ITEMS ARE SUBJECT TO G.S.T.	Ť	Date		Signature			
Customer No. Advisor	MA	100000		Tag		Invoice Date	Invoice No.
- Labour Rate			License No.	372 Km	7450	10/15/14 Colour	BMCS143402 Stock No.
Year/Make/i	Model		208WCR		85,302	BLACK SAPPH Delivery Date	Delivery Kms.
06/Bl Vehicle Id. 1	MW/	760	LI/760LI			Selling Retailer No.	Production Date
W_B	АН	N	0 3 5 1	6 D D 9 8	8 2 8 3		08/31/05
				P.O. No.		R.O. No. 10/09/14	In Service Date 11/02/05
Comments						. MO: 853	of the same of souther to me altitudes on the
LABOR & PARTS							
COMPLAINT: CUSTOMER REPORT ENGINE SLOW START CAUSE: ISIT TEST , FAULT CODE FOR ALTERNATOR D1230-00000000-01-009 \$1595.43 PARTS , \$670.50 LABOUR + TAXES SUBMIT CLAIM TO EASY CARE WARRANTY THEY WILL SENT INSPECTOR CORRECTION: REPLACE ALTERNATOR . CHARGE CAR BATTERY OF APPROVE BY EASY CARE FOR \$2317.83 APPROVE NUMBER 5010169 . CUSTOMER \$200 DEI  PARTSQTYFP-NUMBER	VERNI DUCTI OR, W GENE	IGHT IBLE LI √A ER J	ST PRICE-UN 1630.00 90.00 32.63 0.57 IOB # 1 TOTA TOTAL LABOR	IT PRICE- 1630.00 90.00 29.66 0.57 AL PARTS	1630.00 -90.00 29.66 22.80 1592.46 2248.06	At Park Shore mission to procustomer sentields. If you I cerns, please Service Manage Please be adwill be receiving Satisfaction BMW Canada delivered by engreatly appreciantake the survey control of	ovide excellent vice in all our have any con- e contact our ger directly.  vised that young a Customer Survey from a that will be mail. We would ciate it if you time to fill out
TOTALS			7				
**************************************	***** G [ ] ****	**  * **	TOTAL PA	ISC CHG. ISC DISC	655.60 1592.46 0.00 0.00 0.00 0.00 269.76	Thank You for choosing Park Shore BM	ΝV.
How would you like to be contacted?			TOTAL IN	VOICE \$	2517.82		
PHONE [ ] EMAIL [ ]							
TOTALS	-		DELIVA VICNE				

[ END OF INVOICE ] 08:17am

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



COLLYENDON 4R 12895645358 being all of the balance owing

BMCS197000

Delivery Kms.

Production Date 08/31/05

11/02/05

		טט	for repa	irs, parts, & acce	essories des	cribed in this work ord	der.
Customer No.	ALL ITEMS ARE SUBJECT TO G.S.T.	Т	Date	s	Signature		
	Advisor PATE	RICK	CUSA	CK	487	Tag No. 7451	Invoice Date 01/17/19
	Labour R	ate		icense No. 208WCR	Km		Colour
	Year/Mak					115,485	BLACK SAPPH Delivery Date
	06/E	3MW/7	760LI	/760LI	<u>louiseure</u>		
	W B	AH	N O	3 5 1 6	D D 9	8 2 8 3	Selling Retailer No.
	F.T.E. No				P.O. No.		R.O. No.
	Commen	ts					01/16/19
TABOR & PART	S			-			MO: 115
J# 1 11BMZ COMPLAINT:	ENGINE HOURS OF	O TEC	W/c1.0	10		98.00	
CORRECTION:	CUSTOMER CONCERNED ABOUT BURNING SMELL AFFOR A PERIOD OF TIME. SAME SMALL AS BEFOR FAILURE AND REPLACEMENT ON RO:185446 - DIAGNOSTIC CHARGE APPLICABLE FOR SCANNITEST DRIVE VEHICLE, NO SMELL AT THIS TIME TRAYS AND INSPECT. FOUND OIL LEAKING FROM COVER GASKETS. POSSIBLE OIL LEAK FROM OIL RECOMMEND RE CHECKING AFTER VALVE COVER COVER TEST DROVE VEHICLE, SHIFTING OK. NO FALTRANSMISSION.	ING & E, RE ING BOTH	CHECKIN AND RE VALVE ER BRAG	ION NG UNDER			At Park Shore mission to pro- customer se fields. If you cerns, pleas Service Mana
		JOB #	1 TO	TAL LABOR &	PARTS	98.00	
J# 2+51BMZ20 COMPLAINT: CORRECTION:	E65 E66 Central locking drive RUN ISTA P CONVERSION FOR DOOR LOCKS, RUN FOUND ALL DOORS OK, RE RUN CONVERSION AND TEST FUNCTION OF ALL DOORS-OK	THROI PROGI	H(S):39 UGH TES RAM.			WARRANTY	Please be ac will be receive Satisfaction BMW Canad delivered by e
MTSCCO						0.00	greatly appre
JOB # A	DEDESCRIPTIONSS SHOP SUPPLIES	in salay	CC	NTROL NO		7.11	can take the
				TOTAL -	MISC	7.11	the survey co
TAX SUMMARY- GST 5.26	R-120956453 PST 7.36		,				Thank You
RECOMMENDATION HOOD STRUTS	ONS NOT HOLDING HOOD, REQUIRE REPLACEMENT					6	for choosing Park Shore Bi

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 115485

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

Thank You FOR BRINGING

PAGE 1 OF 2

CUSTOMER COPY

[CONTINUED ON NEXT PAGE]

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



GETLYENDOR 4R 1/20156/25558

T ALL ITEMS ARE SUBJECT TO G.S.T. Signature PATRICK CUSACK 487 7451 01/17/19 BMCS197000 Labour Rate Stock No 208WCR 115,485 BLACK SAPPH Delivery Date Delivery Kms. 06/BMW/760LI/760LI Vehicle Id. No. W B A H N O 3 5 1 6 D D 9 8 2 8 3 Selling Retailer No. Production Date 08/31/05 PO No 01/16/19 11/02/05 MO: 115485

\* CASH [ ] DEBIT CARD [ ] VISA [ ] MASTER CARD [ ] CHRG [ ]\*

We will be following up with you to ensure you were COMPLETELY SATISFIED with your service.

How would you like to be contacted?

HOME PH( ) CELL PH( ) TEXT MESSAGE( )SELECT PROVIDER PLEASE PREFERED PHONE NUMBER-

PREFERED TIME OF DAY TO BE CONTACTED?
CELL PHONE PROVIDER- ROGERS- FIDO- TELUS- BELL- KUDO- MTSPRESEDENTS CHOICE- SASKTEL- SOLO-VIRGIN

CUSTOMER SIGNATURE

TOTAL LABOR.... 98.00
TOTAL PARTS... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G... 0.00
TOTAL MISC CHG. 7.11
TOTAL MISC DISC 0.00
TOTAL TAX.... 12.62

TOTAL INVOICE \$ 117.73

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

Thank You FOR BRINGING YOUR CAR TO US FOR SERVICE

PAGE 2 OF 2

CUSTOMER COPY

[ END OF INVOICE ] 02:36pm

TRANSMISSION GUARANTEE

QQQQ Makes (km br 12) — Months (whickys-comes first)
in our shop only, or contact in our shop only, or contact Stan's Transmission immediately Not Guaranteed

Against Broken Parts
It does not cover such livings as lewing, less of use, loss of earnings, personal damages, per dism expanses, or any other consequential of incidental damages, warrantor reserves the unqualified right to refund the full amount originally charged in lieu of all claims etherwise due a claimant under terms of this warranty.

Signature

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



G.S.T. VENDOR # R 120956453

being all of the balance owing

Invoice No.

Delivery Kms.

Production Date

BMCS185446

08/31/05

11/02/05

Indebtedness is hereby acknowledged in the sum of \$ ... for repairs, parts, & accessories described in this work order. U T ALL ITEMS ARE SUBJECT TO G.S.T. Signature Invoice Date ATRICK CUSACK 487 8442 03/21/18 208WCR 107,417 BLACK SAPPH 6/BMW/760LI/760LI Selling Retailer No. IBAHN03516DD98283 RO No. 03/02/18 omments LABOR & PARTS-----HOURS: 1.50 TECH(S):119 399 207 00 J# 1 11BMZ ENGINE COMPLAINT: MANY WARNING LIGHT ON. VEHICLE WAS TOWED IN. INSPECT - DIAGNOSTIC CHARGE APPLICABLE FOR SCANNING & CHECKING WOULD GO INTO GET BUT NOT GO OVER 1500RPM, TRANS WARNING MESSAGE APPEARED THEN WOULD NOT GO INTO GEAR. CAUSE: TRANSMISSION GUARANTEE 20,000 KMS OR 1 YEAR SEE ATTACHED FOR DETAILS. CORRECTION: PUSH CAR IN, HOOK UP CHARGER/ISTA TEST FAULT FOR TRANSMISSION, FOLLOW AS PER MEASURE 18596825
CHECK TRANSMISSION OIL LEVEL, OKAY, NEED NEW
MECHATRONIC SEAL, PART VANCOUVER
INSTALLED SEAL AND TESTED, FURHTER ISSUES INTERNALLY
WITH TRANSMISSION REQUIRES REBUILD. SEND TRANSMISSION OUT FOR REBUILD TO STAN'S TRANSMISSION. FOUND SOME WORN COMPONANTS AND ONE BEARING THAT CAME APART 1 AND CAUSED METAL SHAVINGS THROUGHT TRANS. REBUILD TRANS AND TORQUE CONVERTER, TEST, BACK TO NORMAL OPERATION. JOB # 1 TOTAL LABOR & PARTS 207.00 SUBLET-----PO#------VEND INV#-INV.DATE-DESCRIPTION------51635 4950.00 JOB # 1 03/21/18 TRANSMITTION REBUILD 4950.00 MISC-----CODE------DESCRIPTION-------CONTROL NO------SS SHOP SUPPLIES 15.01 JOB # A TOTAL - MISC 15.01 CUST CALLED. WILL UPDATE WHEN KNOW MORE. 03/02/18 10.29AM UPDATED CUST. APPORVED REPAIRS. \$600 + TAX. WILL RECHECK AFTER REPAIRS TO SEE WHICH FAULTS REMAIN 03/02/18 11.56AM UPDATED CUST. VEHICLE WILL BE READY TOMORROW. WILL CALL 03/05/18 4.55PM UPDATED CUST. SEAL REPLACED BUT TRANSMITTION STILL NOT WORKING. REQUIRES REBULD OR REPLACE. EMAILING DETAILS 03/06/18 2.52PM TAX SUMMARY-----GST 258.60 R-120956453 PST 362.04

At Park Shore BMW, it is our mission to provide excellent customer service in all our fields. If you have any concerns, please contact our Service Manager directly.

MO: 107417

Please be advised that you will be receiving a Customer Satisfaction Survey from BMW Canada that will be delivered by email. We would greatly appreciate it if you can take the time to fill out the survey completely.

Thank You for choosing Park Shore BMW.

835 Automall Drive, North Vancouver, B.C. V7P 3R8 Phone: (604) 985-9344 Fax: (604) 985-9114



		G.S.T. VENDOR # R 120956453						
U fo	ndebtedr or repairs Date_	ness is hereby acknowle s, parts, & accessories o Signature	lescribed in this work or	being al	ll of the balance owing			
Customer No Advisor		Signature	Tag No.	Invoice Date	Invoice No.			
PATRICK C		K 48		03/21/18 Colour	BMCS185446 Stock No.			
		08WCR	107,417	The second secon	Stock IVO.			
Year/Make/Model			201,721	BLACK SAPPH Delivery Date	Delivery Kms.			
06/BMW/76 Vehicle Id. No.	OLI/	760LI		0 11 0 11 11				
W B A H N	0 3	51600	00202	Selling Retailer No.	Production Date			
F.T.E. No.	0 0	5 1 6 D D	90203	R.O. No.	08/31/05 In Service Date			
				03/02/18	11/02/05			
Comments					111/02/03			
101ALS	-			MO: 1074	17			
**************************************		TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG TOTAL MISC DISC TOTAL TAX  TAL INVOICE	0.00 4950.00 0.00 15.01 0.00 620.64	At Park Shore mission to procustomer service fields. If you is cerns, please Service Manage Please be adwill be receiving Satisfaction BMW Canada delivered by engreatly appreciantake the tithe survey community. Thank You for choosing Park Shore BM	ovide excellent vice in all our nave any con- contact our per directly.  vised that you not a Customer Survey from a that will be nail. We would clate it if you ime to fill out upletely.			

# **BMW** Group Canada

55 points inspection	
Amaz	SERVICE INDICATOR / MAINTENANCE SYSTEM
Customer name:	✓ Please check*
Model 7601L	
Year: 2006	
VIN: DD98283	Remaining Km until next service *
Kilometers:	Timing belt due for replacement? *
Repair order number: 153086	N/A YES NO
Please check ✓	
ROAD TEST	INSIDE THE CAR
- Verify car/pedal behaviour under braking conditions     - Verify proper operation of wiper blades (FRONT/REAR*)	
3 - Verify engine performance	25 - Verify proper operation of horn 26 - Verify proper operation of seat belts
4 - Verify transmission and clutch* performance 5 - Verify road handling, steering and comfort quality	27 - Verify proper operation of the central locking system 28 - Verify proper operation of electrical mirrors
Alignment recommended based on test-drive? Yes Yes	29 - Verify proper operation of controls and instruments (incl. lighting)
W 17 W	30 - Verify temperature from ducts at maximum heat Temperature:
6 - Verify proper operation of emergency brake system Adjust handle height if required	31 - Verify A/C operation at the coldest setting Temperature:
Comments / Notes:	32 - Verify proper operation of windows (incl. sunroof*)  Comments / Notes:
Car pulle to the Property	Comments / Notes;
the second of the second	
resummer any men	
ON THE HOIST	BODY/EXTERIOR
7 - Adjust all tires to recommended air pressure, including spare 8 - Verify wear pattern of tire tread (irregular?)	33 - Lubricate hood catch(es) - Lubricate door brakes
Front left Front right	- Lubricate door pivots
Rear left	- Lubricate door catch - Lubricate trunk/hatch catch
Rear right Alignment recommended based on wear pattern?  Yes Yes	34 - Verify proper operation of front headlamps
	(DRL, low and high beams)  35 - Verify proper operation of rear brakelights (includes
Front left Pwv/32"	center-mounted 3rd light)  86 - Verify proper operation of front & rear turn signals
Front right (32"	87 - Verify proper operation of side repeater lights (L+R) 88 - Verify proper operation of four way flashers
Rear right @ in un /32"	39 - Verify condition of wiper blades (rubber inserts*)
0 - Verify front rotors pads and calipers condition	10 - Verify condition of windshield (cracks, bulls-eye, sandblasting) 11 - Presence of rust on body panels, incl. hood
2 - Verify differential (sweating, liquid/leaking traces)  4	12 - Verify windshield-washer jets alignment (including headlights*)
4 - Verify level of transmission fluid	13 - Verify proper operation of rear taillights 14 - Verify condition of battery cables and terminals
5 - Verify condition of exhaust system 6 - Verify condition of front ball joints	(tighten if required)
7 - Verify condition of front tie-rod ends	Comments/Notes: WIRETS - MONSM
8 - Verify condition of sway-bar bushings and links 9 - Verify condition of front suspension (shocks, springs)	
0 - Verify condition of rear suspension (shocks, springs) 1 - Verify condition of fuel lines	
2 - Verify condition of drive shafts and insulators	
3 - Verify condition of engine and transmission mounts 4 - Verify condition of clutch slave cylinder*	
Comments / Notes:	
party plura in h	UNDER THE HOOD
	5 - Verify windshield-washer level. Top-up as required. 6 - Top-up fluids as required (fees may apply*)
- Har 2 40 %	(Motor oil, coolant, power steering fluid differential fluid, brake fluid)
LF throat pod by Sain = daming	7 - Verify condition of air filter β - Verify condition of belt(s)*
DE wheel = 6 part	9 - Verify condition of hoses
~ .	0 - Verify tightness of hose clamps. Re-tighten as required 1 - Verify battery liquid level/magic eye*
1000 por 1000 posker & 5	2 - Perform battery load test Result:
SIECUL XEARS	3 - Charge as required, re-check condition if required 4 - Verify condition of radiator
	5 - Verify anti-freeze concentration/strength Result:
* if applicable	*if applicable
	= PO (embs
	= Not pools
	- FU LUNUS

PRESTIGE AUTO PARTS LTD. 1655 BROADWAY ST 120 PORT COQUITLABC  CARD		S H I P T O	Walk In This receip BC	Reference Num  4207  PO Number  ot required for ref	11/5/2 Custo 1	omerNuml	
H84159944-001-001-180-0 PURCHASE	Гуре	Ta	x ID/Code		Ship Via		Page
TOTAL	E	В		*	p . M		1
\$44.80		1			Unit Price	Ext Pr	
APPROVED AUTH# 211225 00-001 THANK YOU  CARDHOLDER COPY	parking sensor.				\$40.00	\$	40.00
Notes:  Refunds/exchanges within 30 da	ys & 20% restocking				Totals Freight		
					Discount Taxable Non Tax Total Tax		\$40.00 \$0.00 \$4.80
Received by:					Quote Amt	\$	44.80